

# Minutes Ordinary Meeting 17 April 2018

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# MINUTES OF THE ORDINARY MEETING OF RICHMOND VALLEY COUNCIL, HELD IN THE COUNCIL CHAMBERS, CNR WALKER STREET AND GRAHAM PLACE, CASINO, ON TUESDAY, 17 APRIL 2018 AT 5PM.

Please note: these minutes are subject to confirmation at the next Council meeting. Decisions recorded in the draft minutes are subject to the Council's Code of Meeting Practice in relation to rescinding decisions.

### PRESENT

Crs Robert Mustow (Mayor), Steve Morrissey (Deputy Mayor), Daniel Simpson, Sam Cornish, Robert Hayes, Sandra Humphrys and Jill Lyons.

Vaughan Macdonald (General Manager), Angela Jones (Director Infrastructure and Environment), Dean Fordham (Principal Accountant), Deborah McLean (Manager Governance & Risk) and Charlene Reeves (Project Support Officer) were also in attendance.

### 1 ACKNOWLEDGEMENT OF COUNTRY

The Mayor provided an Acknowledgement of Country by reading the following statement on behalf of Council:

"Richmond Valley Council recognises the people of the Bundjalung Nations as Custodians and Traditional Owners of this land and we value and appreciate the continuing cultural connection to lands, their living culture and their unique role in the life of this region in the past, present and future."

### 2 PRAYER

The meeting opened with a prayer by the General Manager.

### 3 PUBLIC ACCESS AND QUESTION TIME

### 3.1 QUESTIONS - MS LIZ STOPS

Ms Stops asked the following questions:

### Question 1

"Referring to item 14.3, The Financial Analysis Report, page 21, paragraph 4 that outlines term deposits, what is the difference in:

- a) percentage points; and
- b) dollars

between investing in institutions that support fossil fuel industries and those that don't.

And what is the comparison in investments with regard to institutions that support fossil fuel industries between this month and November 2016, prior to RVC adopting its policy of giving preference to institutions that don't support the fossil fuel industry?"

The General Manager advised from a percentage point perspective, when we complete a term deposit we go out to the market and compile a list of financial institutions that we seek prices from and in a recent example the difference between the product that gave us the best financial outcome and the product that was a socially responsible institution was 0.25%. Generally, our term deposits tend to be around \$1 million. That is a difference of \$2,500 per annum if we had all our investments in term deposits, which is a significant difference.

The second part of the question, is that we have \$41 million in investments of which almost \$6 million of that is in the online account we use to make payments on a day to day basis which does not get as much interest as the term deposits or other products. We have \$21 million in term deposits and; we have just short of \$15 million with NSW TCorp. Obviously, we have an Investment Policy in place which Council has adopted and we comply with that when we invest and since the inclusion of the SRI, which was back in November 2016, we have done a quick analysis of the change in that time and in November 2016, investments that do support fossil fuel industries, which does include the online saver with Commonwealth Bank as well as TCorp; was at 81.6%. It is now at 76%; so there has been a shift over that period.

### Question 2

"Referring to Councillor Lyons' report on the climate leadership conference, and linking it to the Council Waste Information Report, could Councillor Lyons elaborate on any relevant discussions from the conference that could give insights into how waste could be dealt with by a climate-conscious council?"

### Question 3

"Referring again to Councillor Lyons' report. Could she elaborate on the points:

- Top case studies about driving business and economic opportunity through climate leadership
- Financing the low carbon future"

The General Manager noted that questions cannot be specifically addressed to a Councillor in a meeting, that questions are answered through the Mayor and/or General Manager however, Cr Lyons can address questions 2 and 3 in item 12.1 Delegates Report.

### Question 4

"Although I realise RVC is already taking some measures to adapt to the effects of a changing climate, given the urgency required in acting towards mitigating climate change, in what ways will council respond to Councillor Lyons' report?"

The General Manger advised that Council is very mindful of climate change and the environment as evidenced by the priority in the Community Strategic Plan being, Looking After Our Environment. There is an objective there of Promoting the Protection of the Environment and as an example, one of the key projects we have there is to implement a carbon emission reduction scheme for our water supply service and as we know it's in today's business paper. We have a report for seeking approval of a tender to install solar power at the Casino Water Treatment Plant. We also have in our Capital Program for next year the installation of solar at the Pump Station for the Casino water supply. They have been identified as these sites are very high users of power so we certainly save some money there.

Other things that we do is for example our Bio Hub project to reduce our waste streams but utilise that to generate power. We are also about to go out to Tender for Stage 2 of the NRLX. Within that Tender we will be including the inclusion of solar power as an option for the roof for that facility. We have also got some private investor interest in solar farms in our area so we are talking to people about that. So as far as what are we doing in acting to mitigating climate change, we always look for opportunities for efficiencies in our business; whether that is to reduce power, reduce waste; those sorts of things, but we do that in a way where we have to minimise the impact that it can have on business opportunity across our area, so we need to balance that. As far as what are we going to do with all of the information that Councillor Lyons has been able to bring back from the opportunity to being able to attend the conference, it is really for Councillors to decide now they have had the opportunity to read the report. We will consider some of those opportunities and in the coming few weeks, we will be discussing our budget and plans for the next financial year so that can all fit into those deliberations.

### 4 APOLOGIES

Nil.

### 5 MAYORAL MINUTE

Nil.

### 6 CONFIRMATION OF MINUTES

### 6.1 ORDINARY MEETING MINUTES – 20 MARCH 2018

A copy of the Minutes of the Ordinary Meeting, held on 20 March 2018, was distributed with the Business Paper.

### RECOMMENDATION

Recommended that the Minutes of the Ordinary Meeting, held on 20 March 2018, be taken as read and confirmed as a true record of proceedings.

**1704118/1 RESOLVED** (Cr >Cornish /Cr Humphrys)

### 6.2 RESERVE TRUST MEETING MINUTES – 20 MARCH 2018

A copy of the Minutes of the Reserve Trust Meeting, held on 20 March 2018, was distributed with the Business Paper.

### RECOMMENDATION

Recommended that the Minutes of the Reserve Trust Meeting, held on 20 March 2018, be taken as read and confirmed as a true record of proceedings.

### 1704118/2 RESOLVED (Cr Hayes /Cr Lyons)

That the Minutes of the Ordinary Meeting and Reserve Trust meeting held on 20 March 2018, be taken as read and confirmed as a true record of proceedings.

FOR VOTE - All Council members voted unanimously.

### 7 MATTERS ARISING OUT OF THE MINUTES

Councillor Mustow raised an item from the Delegates Report at the last meeting there was a question asked about the role of Rous County Council in the Tukean Swamp Rehabilitation and mentioned that project fits into the Coastal Zone Management Plan River Estuary; and supplied further information to let the Councillors know just how involved the project is.

There was a mid-term review completed in 2017 and identified that the management of the Richmond River Estuary is undertaken by various Local and State Government bodies including three Local Councils (Ballina, Lismore and Richmond Valley Councils) and Rous County Council. A number of state agencies have various regulatory and strategic roles related to the estuary (the Department of Planning and Environment, National Parks and Wildlife Services, Environment and Protection Regulation Group, Department of Primary Industries and now the DPI Water, DPI Agriculture DPI Fisheries, Marine Estate Authority,

Department of Industry Lands, Local Services, NSW Maritime, farmers, fishers, tourist operators, community groups etc.); there is not just one or two organisations, there are a lot of departments and is a very complex role there.

Councillor Mustow did touch on what the role of Rous is. There is a large network of drainage and levies throughout the Richmond River Floodplain. Some are managed by Rous County Council (14% in length) but the majority are private drains across one or more properties draining towards the river and that is where a lot of conflict happens.

Rous County Council drainage infrastructure is canals (109km), drains (17km), union drains (65km) levies (68km) and Lismore levy (11km) and the drainage which is not managed by Rous County Council is 1611km. Rous only has 14% in length of all those drains.

Councillor Mustow also mentioned the cost of this and noted it was around \$20 million and will still stick by that as in 2011, the plan identified that the cost to implement the plan was estimated at \$16.5 million over 10 years and Rous' income on the flood mitigation side of the operations is \$685,000. The Management Plan also identified that it is recommended that the Richmond River Stakeholder Group resolve the governance and administration issues as a priority. When the new Joint Organisation (JO) is formed it will need to deal with this issue as it needs a unified and proactive effort from all agencies involved.

Water management is identified as a regional priority in the NOROC workshop mentioned later in this Business Paper so NOROC will pass this onto the JO. This has been ongoing for too long; the plan was completed in 2011 and is sitting there as no one wants to take control of it. The JO will have to start organising something to pull all these agencies together and get something done as the river health in the lower area has a very low rating. It doesn't only stop there, there is a plan for the mid-catchment and up the river; so, it needs to look at the whole of the river from the source to the mouth.

8	DECLARATION OF INTERESTS
Nil.	
9	PETITIONS
Nil.	
10	NOTICES OF MOTION
Nil.	

### 11 MAYOR'S REPORT

### 11.1 MAYOR'S ATTENDANCES – MARCH AND APRIL 2018

### RECOMMENDATION

Recommended that the Mayor's Report be received and noted.

1704118/3 RESOLVED (Cr Mustow/Cr Morrissey)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### Report

The Mayor attends a number of meetings/functions on behalf of Council.

The following information has been provided by the Mayor in regard to recent attendances.

### March

- 12<sup>th</sup> Rotary Dinner Casino
- 13<sup>th</sup> Touch Football finals presentations
- 14<sup>th</sup> Healthy Towns North Coast Casino
- 14th Healthy Towns North Coast Evans Head
- 15<sup>th</sup> Meeting with Casino Neighbourhood Centre
- 15<sup>th</sup> Jumbunna Community Preschool evening
- 16<sup>th</sup> St Patricks Day, St Marks Anglican Hall
- 19th Richmond Lodge Aged Care redevelopment
- 20<sup>th</sup> Ordinary Council Meeting
- 21<sup>st</sup> Rous County Council Ordinary Council meeting
- 21st TAFE NSW Excellence Awards, Casino
- 24<sup>th</sup> 25<sup>th</sup> Mayor's Weekend Seminar Sydney
- 26<sup>th</sup> NOROC Regional Priorities
- 28<sup>th</sup> Accessibility, Liveability and Aged Advisory Committee Meeting
- 28<sup>th</sup> Casino Lions Club Speaking competition St Mary's Catholic College
- 29<sup>th</sup> Meeting with business owner
- 31<sup>st</sup> Cancer fund raising event Evans Head

### April

- 3<sup>rd</sup> April Councillor Information Session
- 4<sup>th</sup> Regional NSW Engagement
- 5<sup>th</sup> IGA Street BBQ, Evans Head

- 5<sup>th</sup> Presentation Casino Amateur Swimming Club
- 7<sup>th</sup> Broadwater Public School Movie under the Stars

### 12 DELEGATES' REPORTS

# 12.1 DELEGATES' REPORT SUBMITTED TO THE APRIL 2018 ORDINARY MEETING

### RECOMMENDATION

Recommended that the Delegates' Reports be received and noted.

**1704118/4 RESOLVED** (Cr Humphrys/Cr Lyons)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### Report

Council delegates are required to report on meetings/forums attended on Council's behalf.

The following information has been provided in regard to meetings/functions attended by Councillors.

Submitted by Councillor Robert Mustow;

### **Northern Rivers Regional Organisation of Councils (NOROC)**

NOROC workshops to determine Regional priorities for the upcoming 12 months were held on 2 February and 26 March 2018. The following priorities were identified:

- Transport Planning
- Water Management
- Biodiversity
- Housing
- Waste Management
- Tourism
- Renewable Energy
- Health Services
- Sustainable agriculture
- Telecommunications

These priorities will feed into initial considerations once the Joint Organisation is established which is currently scheduled for 1 July 2018.

### **Local Government NSW Mayors Weekend Seminar**;

On 24 and 25 March, I attended the above seminar in Sydney, along with thirteen participants from both regional and city councils.

The following items were presented as part of the two-day program;

### Emerging challenges for Mayors and Council

Overview of rapidly changing world of local government; amendments to the Local Government Act; current key issues for LGNSW.

### • The Mayoral Toolkit

The role of mayors; ideas about "community", "place" and "leadership"; integrated planning and reporting.

### The Mayor and General Manager

Importance and dynamics of the relationship; legal framework; what works.

### Working in Regions

Joint organisations; Regional organisation of Councils; metropolitan and sharing services.

### The Mayor as Council leader;

Good governance; forging consensus; guiding the work of Council; meeting practices; Code of Conduct issues.

### The Mayor as Community Leader

Community engagement; forging local partnerships; regional cooperation; inter-government relations.

RICHMOND VALLEY COUNCIL

### Submitted by Councillor Jill Lyons;

### **Climate Leadership Conference;**

I attended the Climate Leadership Conference held in Sydney on the 15th and 16th of March 2018. This conference brought together over 250 climate, energy, and sustainability professionals from federal, state and local government, industry, associations, research and non-government organisations to address climate change through policy, innovation, and business solutions, with a strong focus on best-practice case studies from Australia and around the world.

Over the two days we heard from many speakers who spoke on the many challenges and changes we will all face as the impacts of climate change increases. With our failure to recognise these very real threats and to seriously act now to protect our future and our way of life as we all know it. This included information on the following topics.

- The latest information on COP23 and the implementation of the Paris Agreement;
- Top case studies about driving business and economic opportunity through climate leadership;
- Driving innovation and building climate action partnerships;
- Strategies and best practice case studies for achieving zero emissions;
- Factoring climate change into planning and infrastructure decisions;
- New approaches to the management of climate risk;
- Financing the low-carbon future;
- Carbon mitigation technology and innovation;
- Cultivating a climate culture and communicating solutions to stakeholders;
- Building sustainable supply chains;
- Benefits of carbon neutral commitments for industry and government;
- Building local resilience to climate change impacts;
- Key strategies for mobility and urban planning;
- The role of local governments in responding to climate change;
- Adaptive communities how councils are collaborating, learning about and responding to climate change;
- Understanding and planning for the impacts of climate change on coasts and infrastructure.

Each and every speaker spoke of the seriousness of the situation and how we all cannot continue to wait for our federal leaders to take action, rather it is up to each individual and how the focus will be on local government and community to lead the way.

Some of the highlights included the following speakers:

Dr Andrew Pitman, ARC Centre of Excellence for Climate Extremes; was a very interesting speaker whose message was simple, "The science is not negotiable". The evidence is in, over the last 20 years we have warmed by 0.5 degrees and we will reach 1.5 degrees with zero emissions from now without negative emissions. Climate change and the extremes in weather and temperatures will be the biggest global health threat of the 21st century (The Lancet Commission

2015). Our planet is warming due to CO2 emissions by humans and even though the rate of emissions is slowing the CO2 concentrations are continuing to rise which is likely that we will have to learn to adapt to a planet warming of 2 degrees.

Charlie Knaggs Point Advisory; spoke on the New Approaches to Climate Thinking and Risk Management to the Corporate Sector and how directors have been warned that climate change risks are real and material". Geoff Summerhayes APRA Feb 2017. Some Climate risks are distinctly financial in nature and many of these risks are foreseeable material and actionable now".

Noel Huttley SC; Oct 2016 "It is likely to be only a matter of time before we see litigation against a director who has failed to perceive, disclose or take steps in relation to foreseeable climate risk-related risk". So managing climate related risk will need to be science based targets that ensure proper governance through accessing the risk, identifying and defining various scenarios evaluating the impacts on business and identifying potential responses.

Dr Helen Cleugh, Director Climate Science Centre, CSIRO; spoke on knowledge and information for a productive and sustainable Australia, where climate modeling and observing the climate systems of our atmosphere and oceans give us a better understanding of the potential impacts and the role we humans are having on our climate and how it will continue to change into the future. How limiting climate change will require substantial and sustained emission reductions through adaptation and mitigation to limit the risks throughout this century and beyond. Climate change is an environmental and a financial risk that cuts across all sectors including corporate. The impacts to Australia's already variable climate is changing with significant impacts to our ecosystems, our health, infrastructure and to our economy, and these changes will continue in to the future.

Some key points; Australia's mean surface air and surrounding sea surface temperatures have increased by 1 degree since 1910, this is having a direct impact on our rainfall with extremes on record altering our southern and northern growing seasons with direct impacts on our ability to grow our crops etc. Australia's average temperature will continue to increase with more hot extremes and fewer cold extremes. Most of Australia, has had above, to well above average temperatures so far in 2018.

By mean temperatures; which average out daytime highs and overnight lows; Australia has had its fourth-hottest January-March period in records going back to 1910. The impacts to agricultural is estimated to be 30% reduction in production alone.

Globally the average ocean temperatures and heat content is increasing and the warming extends to at least 2000m below the surface. The average sea level has risen over 20cm since the late 19th century. Along with this our oceans will become more acidic adding further harm to corals and to our marine ecosystems. Globally emissions have risen 60% since the Kyoto Protocol.

No longer can "an act of god" be used to describe Climate Change damage.

So what does this mean for the role of local government in climate change? Under the COP21 Paris Climate Change Agreement; A target of 2 degrees with an aspiration of 1.5 degree target.

"Now Formally recognises local governments and "subnational government" as essential actors in a fast tracking transformative action in the urban world".

The levers local government have are:-

- Regulatory- laws, permits and fines
- Planning- frameworks, zoning and building codes,
- Financial- rates, fees and subsidies,
- Market- procurement and supply chains,
- Operations property, infrastructure and services, and
- Leadership- information, coordination and modelling.

This takes into account mobility and transport along with urban planning to create sustainable working and living environments with zero emissions, that includes a fair user pay system that prioritises people over vehicles with a shared responsibility between local and state government that allows for zoning for climate change and disaster risk mitigation.

So a collaborative approach to connect climate action at and across all levels of government is required and here on the Northern Rivers we can work with our neighbouring councils to achieve a sustainable green, zero emission region. 7,494 cities form 121 countries, 600 million people have committed to the "Global" Covenant of Mayors for Climate Change and Energy" to accelerate ambitious and measurable climate and energy actions with 25 cities already committed to being carbon-neutral by 2050. To do this changes to how we power, build, run our cities and towns need to focus on renewable energies and materials. We can no longer look to fossil fuels and outdated methods of transport goods and people. Cities by 2050 and some even sooner will be car free, emphasising, public transport and cycleways. Solar panels and battery storage will supply our energy. There will be no landfills to fill with rubbish as we move from a "throw away" society to one of reuse and recycle. Even the building industry will be moving into zero carbon materials and geopolymer concrete is a perfect example. Concrete is everywhere we look and contributes to CO2 yet by with an uptake of just 10% of geopolymer concrete, 640 thousand tonnes per year less of carbon will be emitted to the atmosphere from Australia alone. Fun Fact, Between 2010 - 2014 China used more concrete than the United States in the entire 20th century.

Waste is a huge problem and has to be tackled now, especially with China refusing to receive the worlds waste; for every 1kg of goods that we discard, 70kgs of waste is generated in its manufacturing, packaging and transporting of. With 33% of all food wasted, with the target to have 71% of all waste diverted from landfill and incineration by 2030. San Francisco will achieve zero waste by 2020 with 80% of its waste already being diverted from landfills.

"Each one of us has the moral responsibility to do the absolute best that we can"; Christiana Fiqueres Executive Secretary UNFCCC.

Climate change is happening now and the effects of extreme weather events, i.e. Cyclone Debbie in 2017, the recent Victorian and southern NSW bushfires along with the cyclones and extreme flooding in Northern Queensland are here to stay but if we start taking positive steps to reduce our CO2 emissions and switch from our reliance on fossil fuels to renewables, along with making simple changes to our everyday living, then we may just keep our rising planet temperatures to Paris Agreement but we must act now.

The challenge to tackle climate change are daunting but many opportunities exist. In the way of job creation, increased wealth and savings for all communities along with making our environment a cleaner, healthier, sustainable place for us to live and work will be well worth the investment.

All power point presentations are available and I am happy to send them, or speak to anyone interested in further details on points raised.

# Clr Lyons providing the following comments in response to Questions 2 and 3 from Liz Stops:

### Question 2

"Referring to Councillor Lyons' report on the climate leadership conference, and linking it to the Council Waste Information Report, could Councillor Lyons elaborate on any relevant discussions from the conference that could give insights into how waste could be dealt with by a climate-conscious council?"

Waste and how Councils have to dispose of it is going to be one area that needs a thorough overhaul in how not only local government handles its waste but also every business and individual will need to change the way they think and act with regard to waste. We are a consumer-based society where for every 1kg of goods, we discard another 70kg of waste is generated in the manufacturing, packaging and transporting.

So we need to take responsibility for our actions. One such option is to give up single use plastic anything. Toothbrushes, razors, straws, disposable cutlery and so the list grown.

Targets of 71% of waste being diverted away from landfill and incineration are already being set across the work with San Francisco on target to be a zero-waste city by 2020. 80% of all its waste is diverted from landfills and 650 tonnes of organic waste is collected every day.

There is no reason why RVC shouldn't be looking at achieving a comparable result with its waste, but it will require thinking outside the box, where we see waste as a resource. Something of value. We must look at preventative measures, to not have waste in the first place.

Rather than a waste disposal system (waste to landfill) we should consider a resource management system, just like other products and manage it as part of a normal supply chain.

What we throw away is governed by what we buy, how much we use and how efficiently we reuse it. So, Council will need to:

- promote re-use as a waste prevention opportunity
- improve our collection and sorting processes for recyclable items to ensure we provide quality products for manufacturers to use
- working with industry sectors to build strong markets to process waste resources into usable end products
- promote industries that product quality re-usable products
- enhance recycling opportunities away from home, to ensure that residents and visitors to the Richmond Valley can and will recycle at work, school and play
- encourage the community change their current purchasing practices to reduce waste generation

The preferred option is to not have any waste at all. The best method of not having waste is to control it with the way we buy things. Our consumer society needs to change to a conserver society and to do this we must change how we think every day. Shop smart and ask, 'do I need it', how long will I use it for, will the product last longer, is the quality good, buy less waste. Avoid disposable items, choose products with little packaging, say no to plastic bags and buy in bulk where possible.

Use waste paper for scrap paper i.e. give old magazines to doctor surgeries, donate old clothes, books and toys to charities, reuse glass and plastic containers to store food or household items and recycle at home. Make landfill the final option, or simply avoid, reduce, reuse, recycle, disposal. These points are only a guide, it's up to each individual Council to work out what will work best for them and maybe even joining forces with neighbouring Councils may be an option to make zero waste a definite future.

### Question 3

"Referring again to Councillor Lyons' report. Could she elaborate on the points:

- Top case studies about driving business and economic opportunity through climate leadership
- Financing the low carbon future"

The General Manager noted that questions cannot be specifically addressed to a Councillor in a meeting, that questions are answered through the Mayor and/or General Manager however Cr Lyons addressed this question in her address of item 12.1 Delegates Report as follows:

Money will be the driver on influencing business and economic opportunity as the cost of doing nothing, will actually cost everyone far more money in the future. Even the cost of insurance will and has risen dramatically. In 2014, Lloyd's of London noted that the cost of weather-related losses around the world had increased from an annual average of US\$50 Billion in the 1980's to close to US\$200 Billion over the last decade.

Companies must adapt to growing regulatory environmental and consumer pressures as they face a range of climate-related risks. On the other hand, for

some corporations, taking effective action can turn risk into a sustainable competitive advantage.

Due to the lack of government action, people now expect that business, specifically, multinational corporations to lead the way forward to the new "green" change. A study from the Works Bank revealed that from the world's top 100 economic entities, 69 are corporations and only 31 are countries. Business is the world's most prevailing economic force and is responsible for the lion's share of investment, spending and wealth generation.

Businesses are substantial contributors to escalating greenhouse gas emissions. The Carbon Majors Report reveals that just 100 companies and state-owned entities have been the source of 71% of the world's greenhouse gas emissions since 1988. Australia's BHP Billiton Ltd falls in at 20<sup>th</sup> on the list, contributing to 0.91% of the worlds carbon emissions alone.

So with this evidence, along with the emergence of new technologies and the growth of climate policy around the world have created a global market in low carbon goods and services with a value of around US\$5.5 Trillion in 2012 and with a growth of 3% per year makes it 10 times larger than the global pharmaceutical industry, some businesses are seeing climate change as a strategic risk and are so reducing their consumption to avoid causing more harm and so we see the markets inventing themselves around new technologies to wean us off the outdated fossil fuels, but this does cause tensions and between the basics of business, profit making and their shareholders against the extra costs of climate change and continuing to use old technologies.

One way forward is to rethink and start moving our society from a "shareholder" to "shared value" one. Connecting social and business outcomes is starting to strengthen and gather momentum; taking mobile banking technology to developing countries is one example. Harnessing this concept to drive a new wave of productivity and innovation will not only advance profits but also will improve social and or environmental outcomes and we have to be open to these possibilities and new ways to do business.

Policy and institutional shifts are also required to encourage long-term investment decision making. Cost is frequently cited as a barrier to transitioning to a low-carbon economy. However, when a longer-term view is taken, a low-carbon model often works out just a cost effective as continuing the status quo, if not actually cheaper as one Citibank study found.

So not only are you achieving those goals, and staying below the threshold that is needed for climate change, but it's actually more financially feasible as well.

We have to change our thinking in regard to only wanting short term profit and instead create the conditions that will make it a viable choice, instead of the environmentally degrading activities, which are currently pushed. AGL is a good example with them investing more in renewables instead of keeping open an outdated power station.

Changing the way we think, travel, build, shop will all offer opportunities for economic growth in surprising new ways but it is up to the individual Council, business, corporations to invest an deliver on what is right for them. We need to make major changes, in order to see major changes. We can't do the same thing any longer and expect different results.

### Rous County Council Meeting 21 March 2018

Cr Sandra Humphrys provided the following summary of the main items of business for the Rous County Council Meeting held on 21 March 2018.



### Summary of main items of business for Rous County Council meeting

21 March 2018

### 1. Road closure (Crown land) - easement for water supply, Loftville

Council approved the creation of an easement for water supply associated with road closure application for Crown public land at Loftville.

### Retail water customers account assistance

Council received two applications for financial assistance in accordance with section 356(1) under the 'Retail Water Customers Account Assistance' policy. The total amount of financial assistance approved by Council equated to \$3,910.37

### 3. Policy: Drinking Water Quality

Council adopted an amended 'Drinking Water Quality' policy, including minor changes relating to format, title changes and rewording to reflect the review of the Drinking Water Management System.

### 4. Information reports

### i). Investments – February 2018

### Total funds invested for February was \$34,823,377

This is an increase of \$3,097,624 compared to January 2018, primarily due to compensation received from Roads and Maritime Services relating to the Woodburn sands aquifer bore field.

### Return for February was 2.55%

The weighted average return on funds invested for February 2018 was 2.55%, an increase of 1 basis point compared to the January 2018 result. This rate of return is 78 basis points above Council's benchmark, the average 90 day BBSW rate of 1.77%.

### Interest earned was \$534,421 year to date

Interest earned compared to the adjusted budget was \$149,421 more than pro-rata budget.

### Ethical holdings represent 60.78% of the total portfolio

The current holdings in Ethical Financial Institutions is \$20,600,000. Over the past six months, the ethical investment percentage has plateaued at an average around 60%. A review of Council's investment policy is focusing on the existing rating and investment amount limits and opportunities to increase the portfolio's ethical investment portfolio.

RCC Council meeting summary 21 March 2018

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### ii). Water production and usage February 2018

### February 2018

Total consumption by constituent councils in February 2018 decreased compared to the previous year with many areas recording rainfall. Rocky Creek Dam recorded 269mm rainfall.

Daily source usage for February 2018 averaged 31.744ML. This is a decrease from the January 2018 daily average of 36.425ML.

Rocky Creek Dam as at February 2018 is at 100% capacity.

### iii). Grant application information - February 2018

Council received and noted a report on grants which provided information on applications that are still active or have been approved since January 2018.

The cash inflow amount for these grants equals \$1,688,670 with Council's cash contribution (excluding in-kind contributions) being \$786,190.

For a copy of the draft minutes for this meeting and the business paper please go to Council's website <a href="www.rous.nsw.gov.au">www.rous.nsw.gov.au</a>

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### 13 MATTERS DETERMINED WITHOUT DEBATE

**1704118/5 RESOLVED** (Cr Morrissey/Cr Simpson)

That Items 14.1, 14.3, 14.4, 14.7 be determined without debate.

FOR VOTE - All Council members voted unanimously.

RICHMOND VALLEY COUNCIL

### 14 MATTERS FOR DETERMINATION

### 14.1 JUNE ORDINARY MEETING

### **Responsible Officer:**

Deborah McLean (Manager Governance & Risk)

### RECOMMENDATION

Recommended that Council reschedule the June Ordinary Meeting to Tuesday 26 June 2018.

1704118/6 RESOLVED (Cr Morrissey/Cr Simpson)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### **Executive Summary**

The Australian Local Government Association (ALGA) has advised that this year's National General Assembly will be held in Canberra on 17-20 June 2018. To enable Richmond Valley Council to be represented at this important annual event, it is necessary to amend the agreed date of the June Ordinary Meeting.

In addition, Council will be required to adopt at the June Ordinary Meeting the 2018/2019 Operational Plan, including Financial Estimates, 2018/2019 Revenue Policy and the Revised 2017/2021 Delivery Program. To enable Council to provide the required 28 days for public exhibition, following the May meeting; and to consider submissions it is preferable to hold the Ordinary Meeting on the fourth Tuesday in June. This is consistent with the timing of the June meeting in recent years.

### **Delivery Program Links**

Making Council Great

CS1 Leading and Advocating for our Community

CS1.1 Improve decision making by engaging stakeholders and taking community input into account

### **Budget Implications**

Councillors have an allocated training budget which will cover attendance costs at the National General Assembly.

### Report

The Australian Local Government Association (ALGA) has advised that this year's General Assembly of Local Government will be held in Canberra from 17-

RICHMOND VALLEY COUNCIL

20 June 2018. It will be held under the theme of "Australia's Future, Make it Local".

To enable attendance by Council representatives, it is recommended that the June Ordinary meeting be rescheduled to Tuesday 26 June 2018.

Additionally, in accordance with the Integrated Planning and Reporting Guidelines, the draft 2018/2019 Operational Plan, including financial estimates, 2018/2019 Revenue Policy and the revised 2017/2021 Delivery Program will be on public exhibition from the 15 May for a period of 28 days. Rescheduling the June Ordinary meeting to the fourth Tuesday of the month will enable adequate time for submissions to be considered and any necessary amendments to be finalised prior to Council adopting the final plans.

### Conclusion

Rescheduling the June Council Ordinary meeting to 26 June 2018 will enable Council to be represented at the National General Assembly in Canberra from 17-20 June and will enable time for submissions to be considered prior to adopting the final 2018/2019 Operational Plan, including financial estimates, 2018/2019 Revenue Policy and the revised 2017/2021 Delivery Program.

# 14.2 NSW REGIONAL GROWTH FUND AND MASTER PLANNING UPDATE

### **Responsible Officer:**

Vaughan Macdonald (General Manager)

### RECOMMENDATION

Recommended that Council notes the progress on Master Planning to capitalise on grant funding opportunities.

1704118/7 RESOLVED (Cr Mustow/Cr Morrissey)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### **Executive Summary**

Council Officers continue to pursue grant funding opportunities, and prepare submissions for the improvement of community infrastructure within the Richmond Valley in line with priorities identified in the Richmond Valley Made 2030 Community Strategic Plan. Council recently had the opportunity to attend the NSW Government Regional Infrastructure Funding Information Session in Lismore. While there, discussions took place regarding the different funding opportunities that are available and recent changes to some of those programs. RVC was the only Council that had both the Mayor and General Manager in attendance, along with key staff who were able to have detailed discussions with senior representatives from Department of Premier and Cabinet, Transport NSW and Office of Sport. The status of Master Planning projects for future grant submissions are documented in this report.

### **Delivery Program Links**

Growing our Economy

EC1 Driving Economic Growth

EC1.2 Actively lobby and provide assistance for the establishment of new businesses and the expansion and/or continuing operation of existing businesses.

### **Budget Implications**

Forward planning of Master Plans has been partially funded by the \$100,000 (approved by Council) set aside for Master Planning to place RVC in a position to capitalise on the Regional Growth Funds under both the Federal and NSW Governments.

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### Report

Council officers continue to pursue grant funding opportunities, and prepare submissions for the improvement of community infrastructure within the Richmond Valley. Below is a summary of the progress of the current projects.

### Casino Showground

Casino Showground Master Plan Process is linked to a Regional Sports Infrastructure Grant Expression of Interest (EOI) which closes on 4 May 2018. The plan is in draft form and is currently being circulated to users for comments. The draft plan will also be discussed with Country Racing NSW so that we can develop a partnership for the racing industry side of things into the future at the facility.

Council has been in regular contact with DPC regarding this project, (approx. \$6M in value), and the officers we have spoken with are genuinely encouraging of this project.

Key points covered in the Master Plan process are;

- An undercover arena and the associated infrastructure will have the ability to host regional equine events. With the ability to facilitate a variety of disciplines and the local interest and support of clubs, the facility will be in high demand. The potential local economic benefit for 15 to 20 major events per annum, drawing between 200 to 2000 people per visit is substantial.
- The intention is to have a training room incorporated into the structure so
  the arena can be used for educational purposes as well. The arena will be
  designed to be versatile so that other uses can be realised, such as
  displays, exhibitions or events.
- The establishment of a cross country course on the eastern parcel of land and utilising the track surrounds introduces another discipline to the site. The tetrathlon sport which is riding, shooting, swimming and running is a sport on the rise with a lot of interest, but limited sites currently exist. This would be a significant drawcard.
- The establishment of the Casino Showgrounds as a recognised regional race horse training facility would also be a great boost to the local economy, not just through visitation but through employment opportunities.
- There are various characteristics of courses within the region which add or detract to their seasonal usability. Lismore is prone to flooding, and Ballina is soon to close for a period of time for a reconstruction process. Casino racetrack is built on a ridge which provides the benefit of natural drainage during heavy weather where other tracks may close (rehabilitation of drainage and race track will be key to this element of the redevelopment).
- The current stable facilities require demolition and rebuild. The proposal of 80 to 100 stall stable complex, with associated infrastructure, such as horse walkers and possibly a swimming pool, would attract trainers to this facility from across the region and possibly from South East Queensland. Working

and training these horses in Casino will provide employment and economic benefit long term; provide facilities for visiting vets, equine physiotherapy, cold saltwater spa treatment etc.

- Provision of water and power heads to the camping area of the showgrounds will provide the ability to hold a vast number of weekend events, providing an accommodation option for both horse lovers, as well as other displays/shows held at the complex.
- Provision of a regular RV friendly camping site is also being considered.

Racing NSW is a keen supporter of development of the industry across the state, and Council will be looking to enter into discussions with them regarding a partnership in this project and funding support.

When complete, the draft Master Plan will be discussed with Councillors before public exhibition.

### Casino Swimming Pool

Council officers are currently seeking quotes from suitably qualified consultants to draft a Master Plan which will allow us to be prepared for any future funding opportunities for the pool. This concept, when complete, will be used for community consultation prior to any detailed technical work. Request for quotes closes on Thursday, 12 April 2018.

Council has also undertaken a full facility condition report, a detailed hydraulic/filtration assessment and is currently undertaking a full-service review of the pools within the LGA. It is clear that Council's Casino, Coraki and Woodburn pools are nearing end of life serviceability. This information will form the basis of future decisions and works required for the pools in LGA.

### Razorback Lookout

At present, Razorback Lookout is in the infancy of planning. Council staff have held an initial meeting with Evans Head Aboriginal Community representatives and are scheduling to meet in early May to establish a working group of community stakeholders. The group will include Aboriginal community representatives, the Evans Head Business & Community Chamber, the Dirrawong Reserve Trust and other relevant stakeholders.

### Northern Rivers Rail Trail (NRRT)

The push for NRRT to extend from Casino right through to Murwillumbah, has grown in momentum recently on the back of the State and Federal funding for the Murwillumbah to Crabbes Creek section. It was identified by the NRRT Committee that the Casino to Eltham section would be the next section to target for funding. The NRRT have completed extensive work inspecting the line for this section. As a result, they have been able to establish relatively tight costings for the Casino to Eltham section, including the replacement of bridges of approximately \$33M (\$15.5M Casino to Lismore and \$17.5M Lismore to Eltham).

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On Friday, 6 April 2018, funding became available under the Tourism Demand Driver Infrastructure Program and submissions closed on Monday, 9 April 2018. This was a matched dollar for dollar grant.

Due to the very short window of opportunity for this program, Richmond Valley Council submitted the application on behalf of NRRT Inc seeking \$54,000 with funds to be matched by NRRT Inc, Richmond Valley and Lismore Councils. If successful this money will fund a Business Case for the full Casino to Crabbes Creek section.

### Casino Industrial Estate – GLE EOI

An EOI has been lodged under the Regional Growth Fund Growing Local Economies Program. This application is to fund essential infrastructure upgrades that will be critical to the establishment of the Solaris Nutraceuticals (Medicinal Cannabis), Natures Hemp Australia (Hemp food products) and Utilitas Group Pty Ltd (Bio Hub) projects in Casino. In addition to supporting these projects, the infrastructure will increase the capacity of the existing Casino Industrial Estate. Works proposed to be funded include upgrade of electricity, road, water and sewer services. The EOI includes a commitment to a significant financial contribution by Solaris Nutraceuticals.

The EOI is currently being assessed by DPC and Infrastructure NSW and feedback is expected soon. If successful under the EOI, Council will be asked to submit a formal application under the Growing Local Economies Program which will include preparation of a formal Business Case.

### Stronger Country Communities Fund (Round 2)

Council has been allocated \$1.72M for projects which are to be selected and approved by Council, then forwarded to the State Government for approval.

Council has listed seven projects that align with the Richmond Valley Made 2030 Community Strategic Plan and identified through community feedback. Community groups may also submit fully costed and planned, 'shovel-ready' projects to Council for consideration. For a project to be considered, Council requires a detailed outline of the project, including budget, timeline and quotes. Council is in the process of preparing this documentation for the seven identified projects. Expressions of interest from community groups closed at 5pm on Tuesday, 10 April 2018. An online survey has also been available with over 300 responses received. These results will be forwarded to Councillors when analysed for Council's consideration.

Projects which are already identified which officers are preparing scope documentation and seeking quotes on are:

- Woodburn Riverside Park Playground
- Stan Payne Oval grandstand, ground and clubroom surround improvements
- Evans Head Main Beach access improvements
- QE2 Clubrooms and stands
- Coraki Hockey Windsor Park refurbishment

- Woodburn Oval Canteen, and Soccer Club refurb, and
- Crawford Square Water Play space

### Consultation

While grant funding is primarily aligned with infrastructure funding, other feedback received has included the Woodburn community continuing to raise their concerns with the inability to attract a Doctor to set up practice in Woodburn. While this is not Council's core business, it should be recognised that having a GP in a community is a strong foundation for future development and health and wellbeing within a community. Council should advocate to NSW Health on opportunities to improve Woodburn's health services.

Requests for funding to complete carparking at the New Italy Museum and funding for improvements to the Riley's Hill Dry Dock have also been received.

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### 14.3 FINANCIAL ANALYSIS REPORT – MARCH 2018

### **Responsible Officer:**

Ryan Gaiter (Chief Financial Officer/Manager Mid-Richmond)

### RECOMMENDATION

Recommended that Council adopt the Financial Analysis Report detailing investment performance for the month of March 2018.

1704118/8 RESOLVED (Cr Morrissey/Cr Simpson)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### **Executive Summary**

The Financial Analysis Report gives an overview of Council's Investment Portfolio as at the end of the reported month. This overview is both a legislative requirement and essential in keeping Council up to date on the monthly performance of Council's investments. Council's investment balance as at 31 March 2018 is shown below.

Period	Investment Portfolio
31 March 2018	\$41,709,860.65

Council compares its monthly return on investment against the 90 Day Bank Bill Index. This index is used by investment fund managers and professional advisors to judge the performance of their investment portfolios. The rate of return on Council's investments for March 2018 was 2.51% which is above the 90 Day Bank Bill Index for March of 2.03%.

### **Delivery Program Links**

Making Council Great

CS 2 Great Support

CS2.14 Provide efficient, effective and highly valued financial services to the organisation

### **Budget Implications**

As at 31 March 2018, Council had earned \$320,769.37 in interest and \$245,608.18 in fair value gains for total investment revenue of \$566,377.55 against a budget of \$788,396.00 (which equates to 71.84%).

### Report

RICHMOND VALLEY COUNCIL

The Financial Analysis Report aims to disclose information regarding Council's investment portfolio in accordance with the *Local Government Act 1993* (Section 625), *Local Government (General) Regulations 2005* (Clause 212) and Council's Investment Policy.

This report includes the provision of Fair Value for all of Council's investments. Council receives indicative market valuations on these investments monthly (where available) and this can be compared to the Face Value (or original cost of the investment when purchased) where available. The notion of Fair Value is to comply with Australian Accounting Standard AASB 139. The market valuations of Fair Value valuations are an indication only of what a particular investment is worth at a point in time and will vary from month to month depending upon market conditions.

The Reserve Bank of Australia left the cash rate unchanged at its March 2018 meeting, therefore the cash rate in Australia remained at 1.50% per annum as at 31 March 2018.

Council's cash and term deposit investment portfolio has maturity dates ranging from same day up to 732 days. Deposits are made considering cash flow requirements and the most beneficial investment rates available at the time of making any investment. Council does give investment preference to financial institutions which do not support the fossil fuel industry, if the investment rate quoted is equal to or greater than the most beneficial rate quoted for that investment.

Council had a term deposit portfolio of \$21,000,000 representing 50.35% of the total portfolio as at 31 March 2018. Council made seven new term deposits; two with each of Westpac and ING Direct and one with each of Defence Bank, MyState Bank Limited and AMP Ltd. Of these financial institutions AMP Ltd, ING Direct and Westpac support the fossil fuel industry. These term deposits were chosen as they offered the highest available return after diversification principles were applied. Four term deposits matured during the period.

Average interest rates available for investments remained at 2.51% from February 2018 to March 2018.

Council had \$14,000,000 in longer term investments being the Cash Facility Trusts with NSW Treasury Corporation as at 31 March 2018. The investment values as at 31 March 2018 are shown below.

Period	Hourglass Cash Facility Trust	Hourglass Strategic Cash Facility Trust
31 March 2018	\$6,459,104.27	\$8,497,406.21

The value of Council's Investment Portfolio as at 31 March 2018 including General Bank Accounts and Trust Funds are shown below.

Period	Investment Portfolio	Face Value	General Bank Accounts	Trust Funds
31 March 2018	\$41,709,860.65	\$40,753,350.17	\$1,283,056.01	\$120,994.55

The Investment Portfolio figure at 31 March 2018 of \$41,709,860.65 is made up of Council's Business Online Saver Account (\$5,753,350.17), Term Deposits (\$21,000,000.00) and NSW Treasury Corporation Investments (\$14,956,510.48).

Council staff continually look for ways to increase and improve Council's investment performance, both on a returns basis and in the way of environmentally and socially responsible investments. Council officers have contacted TCorp to seek advice on the performance of their products.

### Conclusion

Interest rates on investments have remained the same. Council is continually looking for ways to increase its investment performance consistent with Council's Investment Policy.

A significant portion of the investment portfolio is invested with New South Wales Treasury Corporation in the Hourglass Cash Facility Trust and Hourglass Strategic Cash Facility Trust with the aim of achieving higher returns.

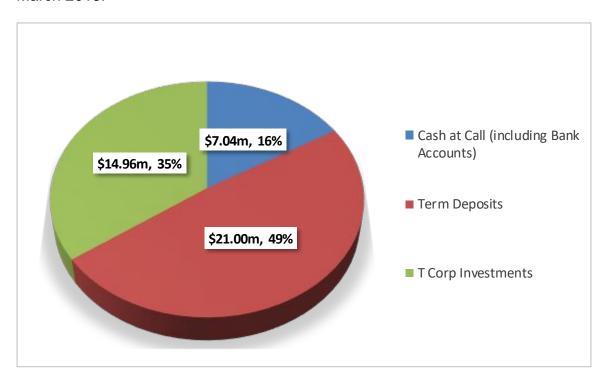
Further information has been included in this report below providing an in-depth breakdown of Council's performance.

### Attachment(s)

Included below:

- 1. Appendix to Financial Analysis Report March 2018.
- 2. Investment Portfolio as at 31 March 2018.

The following graph shows a breakup of Council's investment portfolio as at 31 March 2018.



Council made seven new term deposits during the month of March 2018.

Financial Institution	Investment Amounts (\$)	Maturity Date	Investment Rate per annum (%)	Days Invested
Defence Bank	\$1,000,000	03/09/2018	2.60%	186
Westpac Bank	\$1,000,000	01/03/2019	2.62%	365
ING Direct	\$1,000,000	02/03/2020	2.88%	732
Westpac Bank	\$1,000,000	03/09/2018	2.60%	182
ING Direct	\$1,000,000	05/03/2020	2.88%	731
MyState Bank Limited	\$1,000,000	06/03/2019	2.75%	365
AMP Ltd	\$1,000,000	10/09/2018	2.80%	181

Four term deposits matured during the month of March 2018.

Financial Institution	Investment Amount (\$)	Maturity Date	Investment Rate per annum (%)	Interest Received (\$)
Defence Bank	\$1,000,000	01/03/2018	2.55%	\$6,287.67
Westpac Bank	\$1,000,000	05/03/2018	2.69%	\$13,413.15
MyState Bank Limited	\$1,000,000	06/03/2018	2.57%	\$12,744.38
AMP Ltd	\$1,000,000	13/03/2018	2.75%	\$13,636.99

The following graph shows the length of time of Council's term deposit maturities as at 31 March 2018.



								Current	Original	Current	Fair		Capital
Investment Name	Investment Source	Investment Type	Rating	nvestment Date	Maturity Date	Interest Basis	Interest Frequency	interest kate for Month	investment Value	Investment Fair Value	valuation Date	Portfolio	Guarantee Maturity
<u>Ca<i>sh at Call</i></u> CBA Business Online Saver	Commonwealth Bank	At Call	A1+/AA	At Call	III Variable	e e	Monthly	0.10%	Ϋ́	5,753,350.17	31/03/2018	13.79%	2
Term Deposits			•					Total Cash at Call	=	5,753,350.17		13.79%	
Term Deposit	Bank Australia	Term Deposit	A2/BBB	27/11/2017	28/05/2018 Fixed for Term	for Term	Maturity	0.22%	Ϋ́	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Bank of QLD	Term Deposit	A2/BBB+	28/11/2017	28/05/2018 Fixed for Term	for Term	Maturity	0.22%	Ϋ́	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Auswide Bank	Term Deposit	A3/BBB-	28/11/2017	28/11/2018 Fixed for Term	for Term	Maturity	0.22%	∀ Ž	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Auswide Bank	Term Deposit	A3/BBB-	28/11/2017	28/11/2018 Fixed for Term	for Term	Maturity	0.22%	Ϋ́N	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Members Equity Bank	Term Deposit	A2/BBB	29/11/2017	29/05/2018 Fixed for Term	for Term	Maturity	0.22%	Ϋ́N	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Defence Bank	Term Deposit	A2/BBB	1/12/2017	1/06/2018 Fixed for Term	for Term	Maturity	0.22%	Ϋ́	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Bank of QLD	Term Deposit	A2/BBB+	1/12/2017	1/06/2018 Fixed for Term	for Term	Maturity	0.22%	Ϋ́	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Defence Bank	Term Deposit	A2/BBB	4/12/2017	4/12/2018 Fixed for Term	for Term	Maturity	0.23%	Ϋ́	1,000,000.00		2.40%	Part
Term Deposit	National Australia Bank	Term Deposit	A1+/AA-	7/12/2017	6/04/2018 Fixed for Term	for Term	Maturity	0.21%	¥ N	1,000,000.00		2.40%	Part
Term Deposit	MyState Bank Limited	Term Deposit	A2/BBB+	11/12/2017	12/06/2018 Fixed for Term	for Term	Maturity	0.22%	¥ N	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	People's Choice Credit Uhion	Term Deposit	A2/BBB	12/12/2017	12/06/2018 Fixed for Term	for Term	Maturity	0.22%	¥ N	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Westpac	Term Deposit	A1+/AA-	20/02/2018	20/02/2019 Fixed for Term	for Term	Maturity	0.22%	۷ 2	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	NG Drect	Ierm Deposit	AZ/A-	21/02/2018	21/02/2020 Fixed for Term	tor Term	Maturity	0.24%	<b>∀</b>	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	AMPLtd	Term Deposit	A1-A	26/02/2018	27/08/2018 Fixed for Term	for Term	Maturity	0.23%	۷ 2	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Defence Bank	Term Deposit	A2/BBB	1/03/2018	3/09/2018 Fixed for Term	for Term	Maturity	0.22%	۷ ۲	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	Westpac	Term Deposit	A1+/AA-	1/03/2018	1/03/2019 Fixed for Term	for Term	Maturity	0.22%	۷ ۲	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	NG Drect	Term Deposit	A2/A-	1/03/2018	2/03/2020 Fixed for Term	for Term	Maturity	0.24%	₹ Ž	1,000,000.00	31/03/2018	2.40%	Part
lerm Deposit	Westpac	lerm Deposit	A1+/AA-	5/03/2018	3/09/2018 Fixed for Term	tor lerm	Maturity	0.22%	¥ :	1,000,000.00	31/03/2018	2.40%	rari
Term Deposit	NG Drect	Term Deposit	A2/A-	5/03/2018	5/03/2020 Fixed for Term	for Term	Maturity	0.24%	₹ Ž	1,000,000.00	31/03/2018	2.40%	Part
Term Deposit	MyState Bank Limited	Term Deposit	A2/BBB+	6/03/2018	6/03/2019 Fixed for Term	for Term	Maturity	0.23%	۷ ۲	1,000,000.00	31/03/2018	2.40%	Part
lerm Deposit	AMPLtd	lerm Deposit	A1-A	13/03/2018	10/09/2018 Fixed for Lerm	tor lerm	Maturity	0.23%	<b>₹</b> <b>2</b>	1,000,000.00	31/03/2018	2.40%	Part
Fixed Interest Securities								Total Term Deposits	sits	21,000,000.00		50.35%	
							Total Fixed Interest Securities	est Securities	0:00	0.00			
NSW Treasury Corporation Hourglass Investments Cash Facility Trust NSW Treasury C Strategic Cash Facility Trust NSW Treasury C	urglass Investments NSW Treasury Corporation NSW Treasury Corporation	Trust Trust	>>	Various N/A Various N/A	4 4		Monthly Monthly	0.11%	6,000,000.00	6,459,104.27 8,497,406.21	31/03/2018 31/03/2018	15.49% 20.37%	
							Total Fixed Inter	Total Fixed Interest Securities 14,000,000.00	14,000,000.00	14,956,510.48		35.86%	
					Totall	Total Investment Portfolio at Face Value	olio at Face Valu	_	40,753,350.17				
Bank Accounts					Totall	Total Investment Portfolio at Fair Value	folio at Fair Value	J		41,709,860.65			
	Balance \$		0	verall Average In	Overall Average Interest Rate for month - Portfolio	- Portfolio		0.21%					
Account Name	31-Mar-18	Ī,											
General Fund Bank Account Trust Fund Bank Account	120,994.55	35							ļ				
NAB Cheque Account		40			TotalE	Total Bank Account Portfolio	rtfolio			1,404,050.56			
	7	<u> </u>			Total F	Total Portfolio			Ш	43,113,911.21			
- CE	(SO) 5 + 1												

## 14.4 NAMING OF ROADS ASSOCIATED WITH THE PACIFIC HIGHWAY PROJECT

### **Responsible Officer:**

Andrew Leach (Manager Asset Planning)

### RECOMMENDATION

### Recommended that Council:

- As the Road Naming Authority, determine a preferred name for the road sections being created as part of the Pacific Highway Project. The proposed names being;
  - Marozin Road
  - Martinuzzi Road
  - Nardi Road
  - Roder Road
  - Antoniolli Road
  - Gollan Road
  - Old Well Road
  - Paddon Road
- 2. Notify the residents with a property frontage to proposed road sections of the proposed road name.
- 3. Advertise the proposed road name in a local newspaper.
- 4. Formalise the final road name selection via a future report to Council.
- 5. Following formal adoption of the name by Council, process the renaming through the NSW Online Road Naming System (NORNS) portal.

### 1704118/9 RESOLVED (Cr Morrissey/Cr Simpson)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### **Executive Summary**

With the construction of the Pacific Highway, a number of service roads have been created to provide access to existing roads, and or properties. Council is required to provide identity to these un-named sections.

Council Officers have researched historical associations with the localities of these new roads, and provide Council with recommended titles. These suggested names meet the criteria set by the Geographical Names Board when selecting candidate names.

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### **Delivery Program Links**

Connecting People and Places

PP1 Fresh and Vibrant Community

PP1.3 Provide clean, safe and accessible open spaces and recreational services to the community and visitors

### **Budget Implications**

Nil

### Report

As part of the Pacific Highway Project there are 8 sections of service roads for the highway which have been created at New Italy, South of Woodburn, and between Woodburn and Broadwater. (See attached Plan)

These sections now need to have their own separate names.

Officers have researched historical links with the localities of these new roads, and provide the following recommended titles. These proposed names meet the criteria set by the Geographical Names Board.

The proposals are identified by Map and code.

### Map 1

C8 (South) – **Marozin Rd** - Adjacent to Portion 15 Parish Doubleduke originally owned by Giuseppe Marozin.

C8 (North) – **Martinuzzi Rd** - Adjacent to Portion 45 & 40 Parish Evans originally owned by Guiseppe Martinuzzi.

C10 (South) – **Nardi Rd** - Adjacent to Portion 15 Parish Doubleduke originally owned by Giuseppe Nardi.

C10 (North) – **Roder Rd** - Adjacent to Portions 66,97 & 115 originally owned by Giovanni Roder

C13 – Antoniolli Rd - Adjacent to Portion 45 originally owned by Luigi Antoniolli

### Map 2

C17 – **Gollan Rd** - in 1866 the Gollan & Trustum Families settled the area know as Dungarubba. William Gollan gave Woodburn its name.

### Map 3

C22 – **Old Well Rd** - This road leads to the Site of the Woodburn Well PWP Gaz 25-5.17

RICHMOND VALLEY COUNCIL

### Map 4

C27 & 28 – **Paddon Rd** - 1923 World Rowing Championship was held on the Richmond River at Woodburn between James Paddon and Darcy Hadfield (New Zealand).

### Legal

Road naming is legislated under the Roads Act 1993. The Act empowers the Authority in charge of the road with the rights to name it. Local roads and streets fall under the jurisdiction of the local Council which administers the area.

When naming an un-named road or renaming a previously named road the authority in charge of the road shall follow the process outlined in the Roads Regulation 2008.

### Policy

In conjunction with this process, which must be followed under the Roads Regulation 2008, Council also follows the process set out in the New South Wales (NSW) Road Naming Policy, which was formally adopted by the Geographic Names Board on 24 October 2013.

### Consultation

In accordance with Clause 7 of the Roads Regulation 2008 and NSW Road Naming Policy, each new proposed road name must be advertised for a period of one (1) month in a local newspaper.

Council is required to:

- Publish a notice of its proposal in a local newspaper.
- Serve notice of its proposal on the prescribed authorities listed in Clause 7.1. via the Geographical Names Board NSW Online Road Naming System (NORNS) portal.
- Council consider submissions from the public and any authorities.
- The Council Meeting minute of the formal adoption of the name will uploaded to the NORNS portal as supporting documentation of the formal name change.

### Conclusion

Council as the Road naming authority follow the above processes to establish the names of the new road sections.

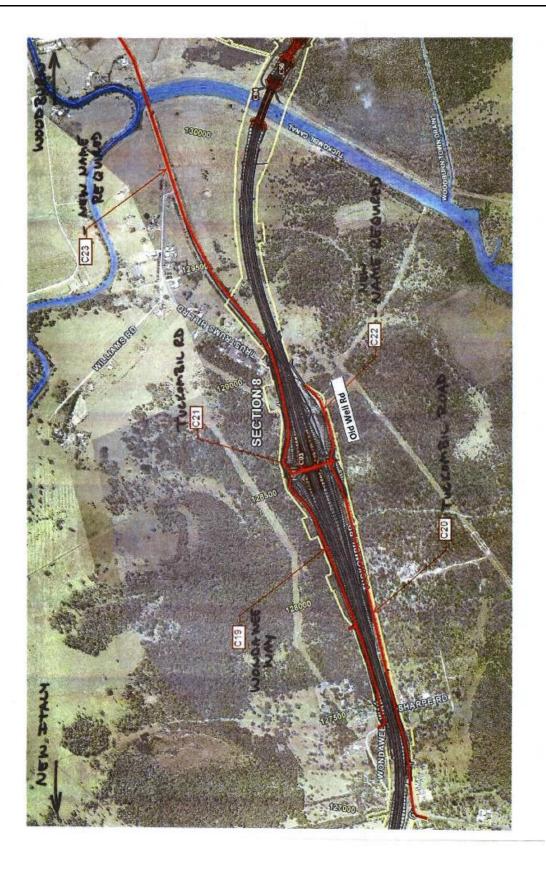
### Attachment(s)

Maps 1,2,3 & 4

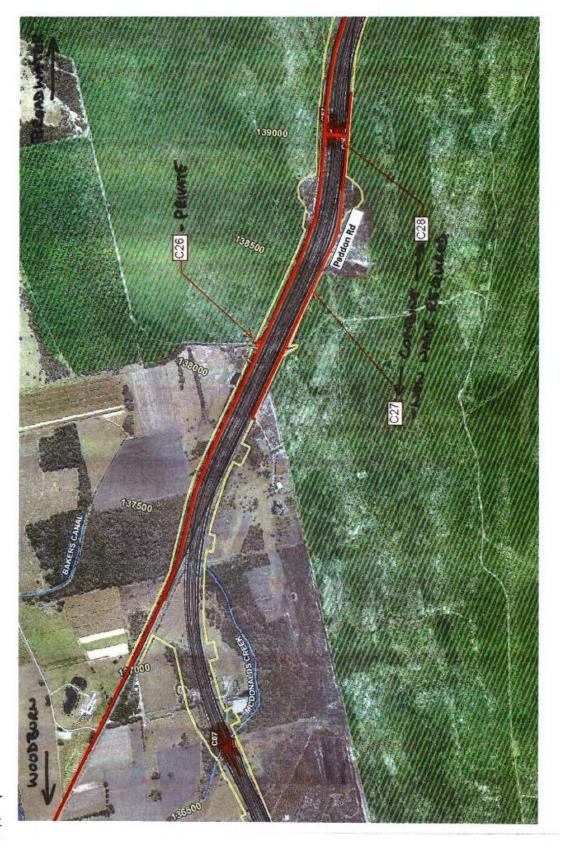


NAP





MAP 2



MAP 4

# 14.5 RENAMING OF RAPHAEL PARADE – WEST STREET TO MORTIMER LANE CASINO

Responsible Officer: Andrew Hanna (Manager Development and Environment)

#### RECOMMENDATION

Recommended that Council formally adopt Meares Parade and proceed with the formal renaming process through the NSW Online Road Naming System (NORNS) portal and when completed, notify residents and emergency services of the changes.

### 1704118/10 RESOLVED (Cr Mustow/Cr Morrissey)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

# **Executive Summary**

At the December 2017 Ordinary Meeting, Council resolved to

- As the Road Naming Authority, determine a preferred name to replace the western section of Raphael Parade as:
  - Meares Parade
- 2. Notify the residents with a property frontage to the western part of Raphael Parade of the proposed road name change.
- 3. Advertise the proposed changing of the road name in a in a local paper.
- 4. Formalise the final road name selection via a future report to Council.
- 5. Following formal adoption of the name by Council, process the renaming through the NSW Online Road Naming System (NORNS) portal.

Following consultation it is recommended to proceed with naming Meares Parade in Casino in line with this report.

# **Delivery Program Links**

Connection People and Places
PP1 Fresh and Vibrant Community
PP1.3 Provide clean, safe and accessible open space and recreational services to the community and visitors

### **Budget Implications**

Nil

RICHMOND VALLEY COUNCIL

# Report

Following the resolution at the December 2017 Ordinary Meeting which adopted Meares Parade as the preferred name, Council Officers notified the residents with a property frontage to the western part of Raphael Parade of the proposed road name change and placed advertisements in the local newspaper.

In accordance with Clause 7 of the Roads Regulation 2008 and NSW Road Naming Policy, each new proposed road name must be advertised for a period of one month in a local newspaper. The advertisement was placed in the Richmond River Express Examiner from 14 February to 7 March, with the exhibition period closing on 16 March 2018.

#### Consultation

Advertisements notifying the proposed road renaming were placed in the local newspaper for a period of one month, closing Wednesday, 16 March 2018. There were no submissions received.

# Conclusion

Due to no submissions having been received through the notification and public exhibition period, it is recommended that Council formally adopt Meares Parade and proceed with the formal renaming processes.

# Attachment(s)

Included on the following page

RICHMOND VALLEY COUNCIL



# 14.6 TENDER RVC799016 – WOODBURN RIVERSIDE PRECINCT

# **Responsible Officer:**

Andrew Leach (Manager Asset Planning)

#### RECOMMENDATION

Recommended that Council:

- 1. Note that after a three-week extension to the original tender closing date, Council received no tenders for this project.
- 2. Apply Clauses 178 (3e) and (3f) of the *Local Government (General)* Regulation 2005 to enter into direct negotiations with any qualified contractors in line with the project scope and/or carry out the requirements of the project using prescribed organisations to ensure value for money.
- 3. The outcome of direct negotiations be reported back to Council.

**1704118/11 RESOLVED** (Cr Simpson/Cr Cornish)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

# **Executive Summary**

Council sought tenders from appropriately qualified and experienced tenderers for the Woodburn Riverside Precinct. After a further three-week extension to the original submission closing date, Council has not received any submissions for this project. There were 49 companies who downloaded the tender documentation.

Council has a budget of \$1,600,000.00 excluding GST over the current financial year 2017/18 and next financial year 2018/19, however these works are planned to be completed by 15 December 2018.

### **Delivery Program Links**

Connecting People and Places
PP2 Getting around
PP2.2 Striving for consistent improvement

### **Budget Implications**

Nil.

RICHMOND VALLEY COUNCIL

# Report

Council called for tenders for Woodburn Riverside Precinct and after a further three-week extension to the original closing date, has received no tenders.

Under Clause 178 (3e) of the Local Government (General) Regulation 2005, Council "will enter into negotiation with any person (whether or not the person was a tenderer) with a view to entering into a contract in relation to the subject matter of the tender" as well as Clause 178 (3f) of the Local Government (General) Regulation 2005, Council will "carry out the requirements of the proposed contract itself."

#### Conclusion

In this instance, Council could review the tender scope and go out to market again in another tender process. However, another tender process is likely to take another two months with the risk that we again receive an unacceptable response. The Project Management Office believes direct negotiation with qualified contractors as well as in-house project managing will provide the most timely and beneficial result for Council.

The outcome of these direct negotiations will be reported to a future Council meeting.

RICHMOND VALLEY COUNCIL

# 14.7 PROVISION OF TRAFFIC CONTROL SERVICES – T431718RTC Responsible Officer:

Ryan Gaiter (Chief Financial Officer/Manager Mid-Richmond)

#### RECOMMENDATION

#### Recommended that:

- 1. The following tenderers be appointed as panel providers to Richmond Valley Council for a period of 23 months (1 May 2018 to 31 March 2020)
  - Altus Traffic Pty Ltd
  - Complete Staff Solutions Pty Ltd
  - DOB Enterprises Pty Ltd t/as Watchout Training and Traffic Control
  - Evolution Traffic Control
  - K & D Traffic Management Pty Ltd
  - Newada Pty Ltd Trading as Men At Work
  - Workforce Road Services Pty Ltd
- 2. A provision be allowed for a 12-month extension period based on satisfactory supplier performance, which may take this contract through to 31 March 2021.
- The General Manager is authorised to sign necessary documentation and the Common Seal of Council be affixed to any documentation when required.

### 1704118/12 RESOLVED (Cr Morrissey/Cr Simpson)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### **Executive Summary**

Richmond Valley Council is a member of Regional Procurement's Richmond Tweed Clarence (RTC) Group. Regional Procurement runs tenders for regional Local Government member groups to aggregate local tenders in order to attract greater supplier competition and lower pricing for member Councils.

Regional Procurement has called an open panel source by Council tender for the Provision of Traffic Control Services. The tender closed at 10:00am on 20 February 2018.

Participating Councils from RTC Group in this tender were Clarence Valley Council, Richmond Valley Council and Rous County Council.

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The tender was advertised in the following:

- Tenderlink on 26 January 2018.
- Sydney Morning Herald on 27 January 2018 and
- Gold Coast Bulletin on 27 January 2018.

# **Delivery Program Links**

Making Council Great

CS2. Great Support

CS2.12 Examine all revenue and expenditure reduction opportunities within legislative powers.

# **Budget Implications**

This tender is for the ongoing Provision of traffic control services. The costs for these purchases are included in various project budgets.

# Report

Richmond Valley Council through Regional Procurement has called for a panel of tenderers for the provision of traffic control services.

The tender evaluation was conducted on 8th March 2018 by the following panellists:

- Daniel Parker Richmond Valley Council
- Ian Macdonald Clarence Valley Council
- Peter Salafia Regional Procurement

In evaluating the tenders for Provision of Traffic Services the evaluation panel developed three different job scenarios. Each scenario was given a dollar value. The three scenarios were then totalled together to provide an overall dollar value. Other non-price evaluation criteria consisted of local supplier preference, quality assurance, workplace health and safety, and customer service. The evaluation criteria can be seen in the table below.

Criteria	Weighting
Average Total Price	55%
Local Supplier Preference	10%
Quality Assurance	10%
WH&S	15%
Customer Service	10%
Total	100%

The following tables show the evaluation results for each tenderer.

Tender No.: T431718RTC	Weighting	Tender Name: TRAFFIC CONTROL SERVICES						
Evaluation Criteria Richmond Valley Council	%	Altus Traffic Pty Ltd	Complete Staff Solutions Pty Ltd	DOB Enterprises Pty Ltd t/as Watchout Training and Traffic Control	Evolution Traffic Control	K & D Traffic Management Pty Ltd (lack Group)	Newada Pty Ltd Trading as Men At Work	Workforce Road Services Pty Ltd
Price	55							
\$ Tender Price: Monday - Friday (3 person crew for 8 hours + 2 hours o/time + establishment combined) zone 1		27.84	55.00	29.17	27.74	25.55	26.58	24.97
Dollar Value		\$1,473.34	\$745.80	\$1,406.00	\$1,478.50	\$1,605.74	\$1,543.12	\$1,642.53
\$ Tender Price: Saturday (3 person crew for 8 hours + establishment combined) zone 1		55.00	39.62	45.70	37.81	38.63	36.88	42.83
Dollar Value		\$1,256.44	\$1,744.28	\$1,512.00	\$1,827.50	\$1,788.86	\$1,873.68	\$1,613.39
\$ Tender Price: Sunday ( 3 person crew for 8 hours + establishment combined) zone 1		55.00	39.62	45.70	37.81	38.30	36.88	40.01
Dollar Value		\$1,256.44	\$1,744.28	\$1,512.00	\$1,827.50	\$1,804.38	\$1,873.68	\$1,727.15
Total dollar value		\$3,986.22	\$4,234.36	\$4,430.00	\$5,133.50	\$5,198.98	\$5,290.48	\$4,983.07
average % Total Price	55	55.00	51.78	49.49	42.71	42.17	41.44	44.00
Local Supplier Preference	10	7.00	8.00	5.00	6.00	4.00	2.00	9.00
Quality Assurance	10	10.00	5.00	10.00	10.00	10.00	10.00	10.00
WH&S	15	15.00	9.00	15.00	15.00	15.00	15.00	15.00
Customer Service	10	10.00	10.00	10.00	10.00	10.00	10.00	10.00
	45	42	32	40	41	39	37	44
Total	100.00	97.00	83.78	89.49	83.71	81.17	78.44	88.00

### Consultation

Consultation took place between Regional Procurement, Clarence Valley Council, Richmond Valley Council and Rous County Council throughout the tender process.

#### Conclusion

Council has gone to tender through Regional Procurement for the provision of traffic control services. It is recommended that all tenderers be added to a panel of suppliers, this gives Council maximum flexibility in any job scenario to achieve the most advantageous outcome for Council.

# 14.8 DESIGN, CONSTRUCTION AND COMMISSION OF A SLUDGE DEWATERING SYSTEM AT THE EVANS HEAD SEWERAGE TREATMENT PLANT – RVC795554

# **Responsible Officer:**

Ryan Gaiter (Chief Financial Officer/Manager Mid-Richmond)

#### RECOMMENDATION

#### Recommended that:

- Vor Environmental Pty Ltd be appointed as the preferred tenderer for the installation of the dewatering equipment at Evans Head Sewerage Treatment Plant based on Option 1 of their submission at a rate of \$384,890.00 inclusive of GST.
- The General Manager is authorised to sign necessary documentation and the Common Seal of Council be affixed to any documentation when required.

#### 1704118/13 RESOLVED (Cr Simpson/Cr Cornish)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

# **Executive Summary**

Richmond Valley Council sought tenders for the design, construction and commission of a Sludge Dewatering System at the Evans Head Sewerage Treatment Plant. Council currently engages contractors to undertake annual sludge dewatering and removal which is essential in Council being compliant with our EPA Licence. Council has also in the past had problems with the reliability of contractors for this service. At present we have an annual spend with contractors of between \$70,000 and \$100,000. Given these factors, staff believe it is essential we can perform this task in-house.

Tenders were called through Tenderlink on 17 of January 2018. 2,204 alerts were sent to various Tenderlink subscribers as well as adverts placed in the below newspapers.

- Northern Star 24 January 2018.
- The Sydney Morning Herald 22 January 2018.

Details of the tender were viewed 176 times. There were 44 downloads of the tender documents with a total of 5 submissions from the following tenderers.

- Vor Environmental Australia Pty Ltd.
- Water Infrastructure Services Pty Ltd.

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- Hydroflux Epco Pty Ltd.
- Tema Engineers Pty Ltd.
- Innovative Filtration Solutions Pty Ltd.

Tender Closed on 22 February 2018 at 2:00pm

# **Delivery Program Links**

Looking After Our Environment

EH1 - Managing our Waste and Water

EH1.8 – Provide compliant, continuous and cost-effective water supplies and sewerage services.

# **Budget Implications**

Council can fund this project by using the \$150,000 allocated and funding the balance out of the water supply services, plant budget. It is expected there will be a 20-week lead time on the supply and installation, Council can expect this project will carry over into the 2018/2019 financial year and the additional funds be included in the 2018/19 capital budget.

Investment in this system will provide long-term savings in the Water fund through being able to carry out the work ourselves.

# Report

Richmond Valley Council has sought tenders for the design, construction and commission of a sludge dewatering system at the Evans Head Sewerage Treatment Plant.

The tender evaluation was conducted on 27 of March 2018 by the following panellists:

- Daniel Parker Coordinator Purchasing and Stores
- Craig Connolly Support Engineer
- Johan Schoonwinkel Water and Sewer Engineer
- David Cash Operations Officer Water and Sewer Services
- Aidan Macqueen Operations Coordinator Water and Sewer

Evaluations of the tender were based on 60% allocated to price and the remaining 40% assigned to non-price criteria including; recent experience and performance in comparable work, proposed methodology and program and proposed personnel and resources.

The final evaluation result for each tender is tabled below.

WEIGHTED SCORE	Ranking	1	2	3						
		VOR environmental-	VOR environmental-	Tema	Water Infrastructure	HydroFlux	Innovative Filtration	Innovative Filtration	Innovative Filtration	
TENDERER	WEIGHTING	1	2	Engineers	Services	Epco	Solutions-1	Solutions-2	Solutions-3	Average
	<b>w</b> %	Tw	Tw	Tw	Tw	Tw	Tw	Tw	Tw	
Price	60%	57.27	60	58.25	0.64	34.37	51.67	49.78	42.69	44.33
Recent expeirence and performance in										
comprable work	15%	12	12	7.5	9	3	9	9	9	8.81
Proposed methodolgy and program	15%	12	9	6	9	3	6	6	6	
Proposed Personnel and resources	10%	6	6	5	8	0	5	5	5	5
TOTAL	100%	87.27	87	76.75	26.64	40.37	71.67	69.78	62.69	65.27

#### Consultation

Consultation took place between Richmond Valley Council and all tenderers via the online forum where all questions were answered and addendums added.

#### Conclusion

Council went to tender for the Design, Construction and Commission of a Sludge Dewatering System. There are a number of reasons procuring this equipment is essential, the main reason being the reliability of contractors to supply a service which is essential in Council meeting its EPA licencing requirements. It is recommended Option 1 of the Vor Environmental tender submission, being a fixed unit constructed upon a raised platform, is selected as the preferred option for this tender.

# 14.9 DESIGN AND CONSTRUCTION OF CASINO WATER TREATMENT PLANT 100KW SOLAR POWER GENERATION SYSTEM - RVC798628

# **Responsible Officer:**

Ryan Gaiter (Chief Financial Officer/Manager Mid-Richmond)

#### RECOMMENDATION

#### Recommended that:

- 1. Precept Renewable Energy Services Australia Pty Ltd (PRESA) be appointed as the preferred tenderer for the Design and Construction of a 100kw Solar Power Generation System at the Casino Water Treatment Plant based on their submission at a rate of \$227,526.53 inclusive of GST.
- The General Manager is authorised to sign necessary documentation and the Common Seal of Council be affixed to any documentation when required.
- 3. Council note the two sentences were added to this report regarding STC's from what was advertised in the Agenda.

# 1704118/14 RESOLVED (Cr Mustow/Cr Humphrys)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

# **Executive Summary**

Richmond Valley Council sought tenders for the Design and Construction of the Casino Water Treatment Plant 100Kw Solar Power Generation System. This project is included in the 2017/18 capital program.

Council has committed to a carbon reduction program in the Water & Sewer operations area and this project; to construct a 100 kW Solar Power Generation System at the Casino Water Treatment Plant, is the first step in Councils program. The installation of the solar power generation system at the water treatment plant will have significant cost benefits for Council and will contribute to the reduction in CO2 emissions from current electricity providers.

Tenders were called through Tenderlink on 16 February 2018. 3296 alerts were sent to various Tenderlink subscribers as well as advertisements placed in the following newspapers:

- Northern Star 21 February 2018
- The Sydney Morning Herald 21 February 2018

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Details of the tender were viewed 258 times and the tender documents were downloaded 44 times. A total of 5 submissions were received, the following is a list of tenderers:

- Thearle Electrical
- Precept Renewable Energy Services Australia (PRESA)
- Lycododium Infrastructure
- Jarcon Pty Ltd ( Harelec Services)
- Infinite Energy

### **Delivery Program Links**

Looking After Our Environment

EH1 - Managing our Waste and Water

EH1.8 – Provide compliant, continuous and cost-effective water supplies and sewerage services.

# **Budget Implications**

Council has currently allocated \$360,000.00 for this project from the water capital works budget. Precept Renewable Energy Services Australia Pty Ltd submitted a proposal with a total value of \$227,526.53 inclusive of GST. This will deliver a budget saving of approximately \$160,000.00. In addition, it is estimated that Council will receive \$68,791.00 through Small-scale Technology Certificates (STC's), however this is subject to market value fluctuations. There will also be operational savings in relation to power supply costs however the amounts are unknown at this stage.

#### Report

Richmond Valley Council has sought tenders for the Design and Construction of a 100kw Solar Power Generation System at the Casino Water Treatment Plant.

The tender evaluation was conducted on 4 April 2018 by the following panellists:

- Daniel Parker Coordinator Purchasing and Stores
- Aidan Macqueen Operations Coordinator water and Sewer
- Richard Davies SCADA Engineer

Evaluations of the tender was based on 60% allocated to price and the remaining 40% assigned to non-price criteria including; experience in similar projects, design and project management.

Each tender was evaluated exclusive of STC's as not all tenderers provided this information.

The final evaluation result for each tender is tabled below.

WEIGHTED SCORE								
TENDERER	WEIGHTING w%	Thearle Electrical Tw	PRESA Tw	Lycopodium Infrastructure Tw	Jarcon (Harelec) Tw	Infinite Energy-1 Tw	Infinite Energy-2 Tw	Average
Price	60%	60	56.11	21.14	53.97	51.17	47.73	48.48
Experience in similar projects, design and project management.	10%	6	8	8	10	6	6	7.6
Proposed methodolgy and project timelines	20%	0	16	10	16	6	8	9.6
Innovation and environmental considerations	5%	3	3	2.5	2.5	4	4	3
Evidence of benefit to the local economy	5%	4	4	1	1	1	1	2.2
TOTAL	100%	73	87.11	42.64	83.47	68.17	66.73	70.88

#### Consultation

Consultation took place between Richmond Valley Council and tenders via the online forum, all questions were answered and addendums added.

### Conclusion

Council has sought tenders for the Design and Construction of a 100kw solar power generation system for the Casino Water Treatment Plant. It is recommended that Precept Renewable Energy Services Australia Pty Ltd be awarded the tender as it is most advantageous to Council.

#### 15 MATTERS FOR INFORMATION

#### RECOMMENDATION

Recommended that the following reports submitted for information be received and noted.

1704118/15 RESOLVED (Cr Morrissey/Cr Cornish)

That the above recommendation be adopted.

FOR VOTE - All Council members voted unanimously.

### 15.1 NORTH COAST DESTINATION MANAGEMENT PLAN

#### **Responsible Officer:**

Sharon Davidson (Manager Communications, Events and Tourism)

#### Report

The North Coast Destination Management Plan 2018 to 2021 was launched last month by the Tourism Minister Adam Marshall and Destination North Coast Chair Cameron Arnold.

The DMP, which was based on extensive research and consultation, has a strong focus on attracting signature nature-based experiences and building key sectors, including caravan and camping, food and local produce and business events which will help address seasonality and dispersal.

Richmond Valley Council had input in shaping this DMP to ensure it complemented its own Tourism Development Plan. Council anticipates continuing a strong working partnership with Destination North Coast to implement the identified key priorities and projects.

As part of Council's plan to increase marketing to a wider audience, a new twominute video specifically tailored to encourage businesses and visitors to the Richmond Valley was launched via a 30-second ad on Prime7. The ad started on Wednesday 4 April and will run for the duration of the Gold Coast Commonwealth Games.

The two-minute video will also be distributed to local news outlets, and will be promoted on social media. It will also be used in promotional kits along with Council's revised Guide to Economic Development in the Richmond Valley.

Filmed and produced by local photographer Jimmy Malecki, the video features shots in and around Casino, Woodburn, Evans Head and the Bungawalbin, as well as the NCMC, Wilkinson Business Solutions, Bridgestone Casino, Evans

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Head Fishing Charters, Jambama Arts Centre, dirtgirlworld, Aranyani Bison Adventure Tourist Park, Naturally Australian Tea Tree Oil Pty Ltd, Broadwater Sugar Mill, and the NRLX.

The 30-second ad and two-minute video are supported by the creation of new social media accounts via Facebook and Instagram, along with a new Discover Richmond Valley tourism website. Having an online presence for the destination is needed to respond to the growth in mobile internet information sourcing.

# **Delivery Program Links**

Growing our Economy
CS1 Driving Economic Growth
CS1.1 Increase tourism in the Richmond Valley

#### Attachment

North Coast Destination Management Plan 2018 to 2021.

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#### 15.2 COUNCIL WASTE INFORMATION REPORT

# **Responsible Officer:**

David Timms (Manager Infrastructure Services)

# Report

This report provides information outlining the potential impacts of the changes occurring in response to the Chinese Sword Policy placing a ban on various categories of recyclables. Council also requested information on:

- 1. The recent introduction of the Container Deposit Scheme (CDS) and how that is impacting on what recyclables are collected;
- The potential impact if the Queensland Government imposes a levy for waste disposed in Queensland; and
- 3. Are there any potential sites in Richmond Valley that could support regional waste solutions?

# **Chinese Sword Policy Update**

The Environment Protection Authority (EPA) attended the latest Newaste meeting and provided a presentation on the Chinese Sword Policy and its potential impact.

There have been a number of meetings held at Federal and State Government level. It appears the government agencies have known this was coming for well over 12 months and there seems to have been no planning for the impacts it would have. It also appears that there is an expectation Local Government will be a major part of the solution.

Information presented by the EPA included:

# **Key Risks:**

- Significant financial, environmental and social risks to councils
- Contractors discontinuing collection of yellow bins
- Costs to councils increasing, leading to increasing fees and charges/rates
- Stockpiling by industry: fire, WH&S and public health risks
- Increase in landfill or interstate transport of waste
- CDS containers cannot be recycled
- Community lose confidence in recycling and stop sorting their waste

#### Possible short-term solutions for councils include:

- Temporary landfilling of recyclable material
- Develop a model contract between Material Recovery Facilities (MRF's) and councils
- Support to MRF's and councils to renegotiate contracts
- Commonwealth Government to help industry and councils find end markets

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- Government financial support
- Shifting levy liability for residual material in yellow bins back to councils or waiving liability completely
- Temporary relief from CDS recycling requirement

#### Other solutions

# Long-term:

- Mandate minimum levels of recycled content
- Engage with Australian Government to seek a national solution
- Reduce regulatory burden associated with the use of recycled materials
- Reprioritise funding to develop new products
- Encourage investment in energy from waste

#### Short-term:

- Temporary increase of stockpiling limits
- Temporary off-site stockpiling of processed material
- Waiving levy liability of stockpiled materials
- Waste transportation subsidies
- Commonwealth Government to strengthen Australian Packaging Covenant Organisation to require recycled material in products.

# What are the impacts for Richmond Valley Council?

# The negatives

- Increased cost to send recyclable material to MRF's
- Increased costs to send the unwanted materials to either landfill or send recycling as waste to South East Queensland (there is a Levy to be introduced potentially greater than \$35 per tonne in QLD)
- Loss of community confidence
- The timeframes/red tape to get other markets and re-use solutions established, if viable at all

#### The positives

- The community now knows the recycling was actually being recycled with all the current media attention and there is a lot more awareness of the consequences with contamination in recycling
- Increased potential for local and regional collaboration on solutions/opportunities
- More pressure on NSW government to repurpose levy funds to support new projects
- Focus on the waste streams we have some control over e.g. FOGO for businesses

The NSW government has recently announced grant funding (\$47million) which Newaste will explore on behalf of the member councils.

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The funding is proposed to:

- Enable councils to off-set some extra costs associated with kerbside recycling collections subject to guidelines.
- Improve council tendering processes to increase the production and use of recycled products.
- Fund community education initiatives to reduce kerbside recycling contamination.

The package also includes \$9.5 million for industry and local government to coinvest in infrastructure projects to identify new uses for recyclable materials and to improve the quality of recycled products and reduce the amount of unrecyclable material left at the end of the process.

Newaste is currently investigating the funding opportunities to see what conditions are placed on the grant funds and to determine if there is anything we, as a region, can do to move forward with solutions for the current issues.

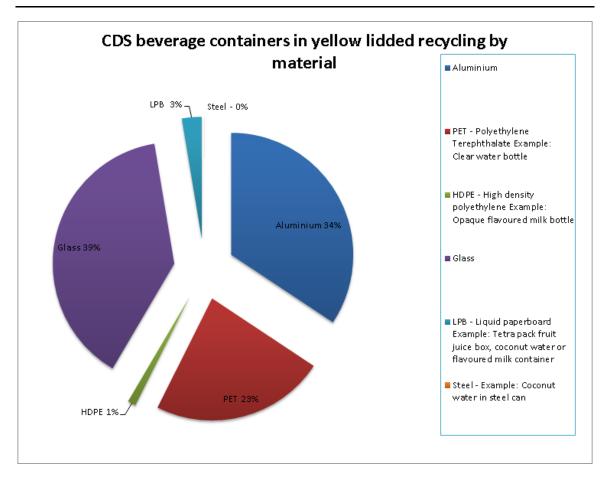
Richmond Valley Council currently takes all its kerbside comingled recycling to Lismore City Council's MRF. The impact on the MRF will have a flow on effect on Council's operations and will have cost implications. For example, materials which were once destined for China may end up in the waste stream and may need to be landfilled. While ever we are supplying Lismore with our recycling, we will be led by them as to what materials they will and won't accept. For now, it is business as usual until we are advised otherwise.

# **Container Deposit Scheme (CDS)**

Richmond Valley Council's waste team conducted a pre CDS audit on the yellow lidded recycling bin. The breakdown of the different types of containers is shown in the graph below.

The team audited 350 bins which found there to be 10,711 eligible CDS containers. This averaged out to be 30 containers per yellow bin. Based on the number of yellow bin services and collection frequency, this equates to 5,822,700 containers which has a value of \$582,270 (assuming they were all redeemed for 10 cents each).

CDS started on 1 December 2017 and the collection points have only just been properly established so there is no relevant data yet to make any comparisons. It is proposed to carry out another audit in May 2018 to measure the impact, following which an update will be provided to Council.



# Queensland and the proposed Waste Levy.

The Levy and its value has not yet been determined at this point in time. Below is the latest information from the Queensland Government website concerning the levy. As outlined below it is a recommendation only. The media have been reporting the levy may be in the range from \$25 to \$80 a tonne. The proposed levy has caused significant opposition due to the impact on the Queensland public and business sectors.

### Queensland Government Website response to:

Investigation into the transport of waste into Queensland. March 2018

#### Message from the Queensland Government

Former Supreme Court Judge Peter Lyons, QC was commissioned by the Queensland Government to lead the independent Investigation into the transport of waste into Queensland. This was in response to allegations raised about the movement of waste from New South Wales in an ABC TV Four Corners program in August 2017.

The investigation team was tasked with identifying financial, regulatory or other incentives for the movement of waste from other states to Queensland. The final report contained two recommendations:

#### Recommendation No. 1

The Government should consider implementing a general levy on all waste disposed of at landfill in Queensland.

#### Recommendation No. 2

The Minister for Environment and Heritage Protection and the Department of Environment and Heritage Protection should continue to engage with the corresponding Ministers and Agencies in other Australian States and Territories about the design and implementation of a national framework that would reduce or limit the unnecessary transportation of waste within Australia.

The Queensland Government supports both recommendations.

# Potential sites in Richmond Valley that could support regional waste solutions.

Potential sites for waste solutions can be broken down into a number of options. It could be; for Landfill, energy from waste or a site to process a recovered material e.g. drink bottles processed into a marketable product.

# **Bora Ridge**

Council has a greenfield site at Myall Creek Road, Bora Ridge which has been "parked" for potential development as a landfill for a number of years. In 2014 Newaste engaged Hyder Consulting (Hyder) to carry out a feasibility review of the Bora Ridge Site.

The Report "Newaste Bora Ridge Regional Landfill Feasibility" dated 5 March 2014 contained the following conclusions.

#### The review has found that:

- The primary constraint on the viability of the project is the lack of need for new landfill capacity in the region in the medium term, and the lack of support for the project among member councils. Clearly this could change at any point in the future.
- Six other potentially critical technical and environmental constraints were identified and compared by Hyder using an multi-criteria analysis (MCA) approach. While those issues have the potential to affect the viability of the project, Hyder considers that adequate mitigation options are available to avoid significant impacts, subject to further investigations.
- The Bora Ridge site is considered a highly suitable location for a regional landfill.
- Total preliminary capital costs to develop the landfill are estimated to be in the order of \$12.2 million. Preliminary gate fees, including capital, operating and rehabilitation are estimated to range from \$53 to \$77 per tonne (ex levy) depending mostly on the annual input tonnage.
- The preliminary cost estimate suggests that gate fees for the facility could be significantly less than current landfilling costs of some members, even allowing for bulking and transport to the site.

Since this report the situation for a number of councils in the Newaste group has changed. There may be an appetite for this option to be revisited. There is considerable time needed to prepare studies, consider and secure funding, undertake consultation, complete designs, obtain development consent, adopt a governance model and obtain Environmental Protection Authority approval before construction could commence. It is likely these processes could take five or more years before construction procurement could start, unless it could be fast tracked.

# **Energy from waste**

Energy from waste projects could be placed in a number of locations. The incineration of plastics and other mixed waste has been happening in Europe for decades. With the Chinese Sword Policy having the potential to have significant impact on what we can and cannot recycle, this may be the time to push forward in this space. Similarly, with the development of a landfill site, the same time constraints apply with the community consultation, approvals studies and the like.

# Processing recovered materials and manufacture into a product

Markets and the development of sites could look like a number of models in multiple locations. However, this option would require significant investment in research and also confidence in the product to enable this type of solution to move forward. This research will take time together with regional collaboration.

# **Delivery Program Links**

Looking After Our Environment

EH1 Managing our Waste and Water

Strategic Goal: Provide Sustainable, Reliable and Safe Water, Sewer, Waste and Recycling Services

EH1.1 Waste and resource recovery future options

EH1.2 Operate waste and resource recovery as a business, including kerbside collection options for businesses

# 15.3 NORTHERN RIVERS LIVESTOCK EXCHANGE BI-MONTHLY UPDATE

# **Responsible Officer:**

Vaughan Macdonald (General Manager)

#### Report

At Council's Ordinary Meeting held on Tuesday, 17 May 2016 it was resolved that Council "receive a bi-monthly report on the NRLX upgrade and operational issues identified in the report" which it had considered at that meeting.

The last update was provided at Council's February Ordinary Meeting which outlined the works completed in phases 1, 2 and 3. The fourth and final phase of the NRLX project was completed on 16 March 2018. The fourth phase saw the completion of the roof section to the West, the upgrade of rails and gates through the selling pen area, the laying of soft floor throughout, and a continuation of CCTV and electrical coverage.

Council and Wiley and Co (the contractor) are currently negotiating the final details of the contract including financials and practical completion sign offs. The NRLX project is on track to come in just under the \$7,000,000 budget.

As the project concludes there was an opportunity to provide additional improvements following feedback from stakeholders. This includes a solar power upgrade (estimated to reduce NRLX power bills by 75%), and a retrofitted vet gate to one semi-automatic draft. These works will continue over the next month. The solar power upgrade will be ready in time for the official opening of the facility on 18 April 2018.

The quality and effectiveness of the infrastructure will continue to be monitored closely as the project has a 12-month defects liability period. Council and the contractor will continue to meet quarterly over the next year to review the project and any outcomes from its operational use.

The upgraded infrastructure was completed to coincide with annual high-volume sales in February and March. In a recent two-week period, 6,500 head passed through the NRLX, all having the benefit of improved animal welfare on the soft floor and under the roof.

Stakeholders have generally been positive about the full upgrade, commenting on the benefits for buyers, sellers and agents.

From a funding perspective, Council is working towards delivering the final milestone report to the funding body on 16 May 2018. Once the report is accepted, Council will receive the final payment of \$1,750,000 before the end of the financial year.

With regards to Stage 2, the tender and contract documents are approaching final draft stage with some final staff and stakeholder consultation to occur. The

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Development Application for Stage 2 is awaiting the Statement of Environmental Effects report to be received. Additionally, once confirmation of the Stage 2 funding is received from the NSW Government, the Development Application can be lodged and tender issued.





Council has recently received the NRLX Operational Review report which is currently being assessed by the Project Management Office. A report of the findings will be discussed with Councillors at the May workshop.

Council has also ordered thorough air quality testing at the NRLX to determine if there are any dust issues and to respond to claims that it contributed to the recent deaths of 20 young cattle who allegedly died on farms after lengthy trips. The testing was carried over a 23-hour period, and covered the busiest periods at the saleyards, including pre-sale receivals of cattle, the actual sale and the unloading of pens post sale.

The Contractor provided samples of two soft floor products during the construction phase and sought feedback from stakeholders. No strong views were expressed so Council made the decision on the first product to be used. This product was too fine and two other types of soft floor product have now been used and being monitored to determine the most suitable product for both animals and humans. Operational maintenance practices for the cleaning of water troughs and turning over of the soft floor are also being refined to strike the right balance between dust suppression and excessive moisture.

# **Delivery Program Links**

Growing our Economy
EC2 Building on our Strengths
EC2.2 The Northern Rivers Livestock Exchange returns a profit to the community

#### 15.4 ILMENITE REHABILITATION – GAP ROAD

# **Responsible Officer:**

Andrew Leach (Manager Asset Planning)

# Report

Council resolved at its Ordinary Meeting on 21 February 2017 that it is to receive information reports on the operation of the Memorandum of Understanding (MOU) with Flagship Commodities unless otherwise required.

Mining is being undertaken with the minerals being transported out by trucks. The existing maintenance agreement with Flagship Commodities is working well, with the road condition being monitored by both Council and Flagship representatives.

The flood recovery works on the bridge on Gap Road has been approved under the NDRRA. The works will be undertaken by Coastal Works. Side track works will begin around the 14<sup>th</sup> of May, with final design and some bridge structural casting being completed by the 28<sup>th</sup> of May. It is envisaged that completion of works will be by the end of June, weather permitting.

Residents on Gap Road are being updated on progress regularly.

# **Delivery Program Links**

Making Council Great

CS1 Leading and Advocating for our Community

CS1.1 Improve decision making by engaging stakeholders and taking community input into account

RICHMOND VALLEY COUNCIL

#### 15.5 2017 NATURAL DISASTER RESTORATION SUMMARY

# **Responsible Officer:**

David Timms (Manager Infrastructure Services)

# Report

Richmond Valley Council was impacted by two severe weather events in March 2017. The first event occurred on March 18. This event saw intense rainfall across a relatively narrow area in the south of our Local Government Area (LGA), resulting in damage from Whiporie in the west to New Italy in the east. The second event occurred between March 28 and 31 and was a result of a strong cold front south of the continent moving through NSW at the same time ex-tropical Cyclone Debbie moved south to south east through Queensland.

This second storm event saw more widespread heavy rainfall over our entire LGA, as well as our neighbouring Councils, which resulted in moderate to major flooding in the Richmond River and Wilson River. These catchments were already saturated from the previous event.

Richmond Valley Council along with five other LGA's were declared natural disaster areas following the severe weather event. Financial Assistance was then able to be sought through the jointly funded Commonwealth and State Government Natural Disaster Relief and Recovery Arrangements (NDRRA).

The most significant impact from this event was the damage to the rural road network and some of the associated bridge, culvert and causeway infrastructure.

Fifty-seven (57) unsealed roads were damaged during these events. The worst in regard to amount of gravel being required was Myall Creek Road needing over 9,200 tonnes of gravel to return it to its pre-flood condition at a cost of \$415,000. The worst in relation to damage were Boggy Creek Road and Moonem New Italy Road where scouring in places was 2m wide and 1m deep making them impassable.

A number of major drainage structures were also damaged during these events:

- The Gap Road Sawpit Creek Bridge
  - Footings of the steel arch undermined and the road surface was damaged requiring full replacement.
  - To be upgraded to complete concrete deck bridge
  - Approved Funding: \$554,782
- 2. Swan Bay New Italy Road Eight Cell Steel Spiral Culvert
  - Complete collapse of 6 cells requiring full replacement
  - Upgraded to Box Culverts
  - Cost: \$163,450

- 3. Spring Grove Road Meldrums Bridge
  - Undermining of northern timber abutment and part of the road
  - to be upgraded to a Gabion and Concrete wall
  - Approved Funding: \$125,519
- 4. Old Tenterfield Road Concrete Causeway No.4
  - Causeway undermined and collapsed with deep downstream scouring requiring full replacement
  - Upgraded to a longer and wider piped causeway
  - Cost: \$89,760

Parts of the sealed road network, particularly the regional roads between Casino and Woodburn and Woodburn and Evans Head, were also inundated for considerable periods of time weakening and saturating the pavement under the bitumen. Council implemented measures to minimise the ongoing damage to these roads by closing them for significant periods of time after the flooding. Claiming saturated pavement damage is generally difficult and this event was no different. We were much less successful in obtaining restoration funds on these roads than we have been in the past.

Council took a much different approach than that of our neighbouring Councils in regard to making claims for the damage and then undertaking the restoration works. Firstly, we sought and gained approval to submit interim claims rather than wait until everything was inspected and the full claim prepared and submitted. By doing this we had approval to begin restoration of the roads with the worst damage much earlier than would have otherwise been the case. Secondly, instead of putting the full damage together into large work packages and tendering the works which generally takes months, we put teams together from our existing plant hire contract and began the work as soon as approvals were granted from Roads and Maritime Services.

Overall, we made the following claims for damage

	Claimed	Approved	Gravel (Tonnes)
Unsealed Rural Roads	\$3,390,000	\$3,010,000	\$50,300
Unsealed Rural Bridges and Culverts	\$253,210	\$253,210	
Sealed Rural Roads (saturated pavement)	\$507,980	\$174,993	
Sealed Rural Bridges and Culverts	\$737,341	\$705,301	
Regional Roads (saturated pavement)	\$5,660,000	\$293,520	
Regional Road Bank Stabilisation	\$29,970	\$29,970	
Unsealed Crown Roads	\$139,370	\$109,730	1,860
TOTALS	\$10,717,871	\$4,576,724	52,160

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Restoration works commenced in mid-June 2017, two days after the first of the initial approvals were received from Roads and Maritime Services. To date we have completed restoration works on 49 of the 57 unsealed roads, leaving only eight roads to complete. These eight roads only have small amounts of gravel to put on them and will be completed as crews are in those areas undertaking normal routine maintenance of our other roads. In nine months, 49,000 tonnes of gravel has been reinstated on our unsealed road network and \$2.90 million of work has been undertaken.

The culvert on Swan Bay New Italy Road and the causeway on Old Tenterfield Road were completed prior to Christmas.

Sawpit Creek Bridge and Meldrums Bridge are both in the procurement stage and it is anticipated that works will commence in early May on Meldrums Bridge and July 2018 for Sawpit Creek Bridge.

Fifty (50) percent of the rural road saturated pavement projects are completed with the only major works outstanding being a 250m section of Lagoon Road west of Petersons Quarry.

The only approved Regional Road saturated pavement claim is on the Coraki Woodburn Road, approximately 1 km east of Bungawalbyn Bridge and this work will be done in conjunction with Stage 2 of the reconstruction of the Coraki Woodburn Road. This is likely to be in August 2018.

There is one small Crown road restoration project yet to be completed.

Overall, we have completed 60 of 78 approved projects.

Council made a strong commitment to our community to restoring our damaged assets back to pre-flood condition as quickly as possible and put Project Management practices in place to ensure this occurred.

# **Delivery Program Links**

Looking After Our Environment EH2 Promoting and Facilitating the Protection of the Environment EH2.1 Provide services and programs which protect and enhance our natural and built environment

# 15.6 GRANT APPLICATION INFORMATION REPORT – MARCH 2018 Responsible Officer:

Ryan Gaiter (Chief Financial Officer/Manager Mid-Richmond)

# Report

This report provides information on grant applications that have been approved, grants that have been received, grant applications that were unsuccessful and grant applications submitted for the month of March 2018.

No new grants were approved during the month of March 2018. Council received funding for three grants during the reporting period, totalling \$1,093,940. Council wasn't notified as being unsuccessful with any grant applications and applied for two new grants during March 2018. Details of these grants are provided below:

#### Grants that have been received

Flood Event of 28 March 2017	Restoration Works
Project ID	10258
Funding Body	Roads and Maritime Services
Funding Name	Natural Disaster Funding
Government Level	State
Project Value (exc GST)	\$2,322,106
Grant Funding (exc GST)	\$2,293,106
Council Funding (exc GST)	\$ 29,000
Date Application Submitted	Various
Date Received	\$728,000 received 28 March 2018
Total Funds Received To Date	\$1,926,000
Comment (if required)	\$2,238,437 in funding has been approved as
	at 31 March 2018 for Local Roads and
	\$54,669 for Regional Roads

Roads to Recovery Program 2	2015-2019
Project ID	N/A
Funding Body	Department of Infrastructure and Regional
	Development
Funding Name	Roads to Recovery Program
Government Level	Federal
Project Value (exc GST)	\$6,420,841
Grant Amount (exc GST)	\$6,420,841
Council/Other (exc GST)	\$ 0
Date Application Submitted	N/A – annual allocation
Comment (if required)	2 <sup>nd</sup> Instalment 2017/2018
Date Approved/Received	\$219,540 received 8 March 2018
Total Funds Received To Date	\$5,478,569

NSW Rural Fire Service - Pur	chase of ex Gliding Club Facility
Project ID	N/A
Funding Body	NSW Rural Fire Service
Funding Name	NSW Rural Fire Service Grant
Government Level	State
Project Value (exc GST)	\$146,400
Grant Amount (exc GST)	\$146,400
Council/Other (exc GST)	\$ 0
Date Application Submitted	N/A – allocation
Comment (if required)	Grant for purchase of facility at Neville
	Bienke Memorial Drive Casino
Date Approved/Received	\$146,400 received 8 March 2018
Total Funds Received To Date	\$146,400

# **Grant Applications Submitted**

Queen Elizabeth Park Field 1	Fencing
Project ID	10281
Funding Body	Department of Industry
Funding Name	Public Reserves Management Fund
	(PRMFRP)
Government Level	State
Project Value (exc GST)	\$41,265
Grant Funding (exc GST)	\$41,265
Council Funding (exc GST)	\$ 0
Date Application Submitted	9 March 2018
Comment (if required)	N/A

Yorklea Hall Foundations Work and Electrical Upgrade			
Project ID	10282		
Funding Body	Department of Industry		
Funding Name	Public Reserves Management Fund		
	(PRMFRP)		
Government Level	State		
Project Value (exc GST)	\$42,010		
Grant Funding (exc GST)	\$42,010		
Council Funding (exc GST)	\$ 0		
Date Application Submitted	9 March 2018		
Comment (if required)	N/A		

# **Delivery Program Links**

Making Council Great

CS2 Great Support

CS2.12 Examine all revenue and expenditure reduction opportunities within legislative powers

# **Budget Implications**

All Council funding required regarding the grants in this report has been included in Council's budget.

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# 15.7 CUSTOMER SERVICE REPORT – QUARTERLY UPDATE 1 JANUARY TO 31 MARCH 2018

# **Responsible Officer:**

Angela Jones (Director of Infrastructure and Environment)

# Report

Council is committed to providing a high level of customer service to the community. The Customer Service Framework was adopted by Council at the Ordinary Meeting held on 19 July 2016. As a result, this quarterly report detailing Council's performance against the standards in the framework has been developed. The report also contains details on the resolution of customer requests made through the Contact Centre. Analysis is undertaken to determine what strategies or areas of improvement are required.

The report comprises of three parts; the Customer Service Contact Centre Data, the data from the Customer Request Management System (CRM) and the data from the Customer Service After Service Survey which was implemented for the first time this quarter.

# Customer Service Contact Centre Data - Key Statistics

#### **Calls Statistics**

A total of 6936 calls were received during the quarter which is a slight increase from previous, although a decrease comparative to the corresponding period for the previous year. This is due to the March 2017 flood events resulting in a higher volume of calls. The Contact Centre has significantly exceeded all service targets for this quarter.

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Figure 1. Total Number of Calls

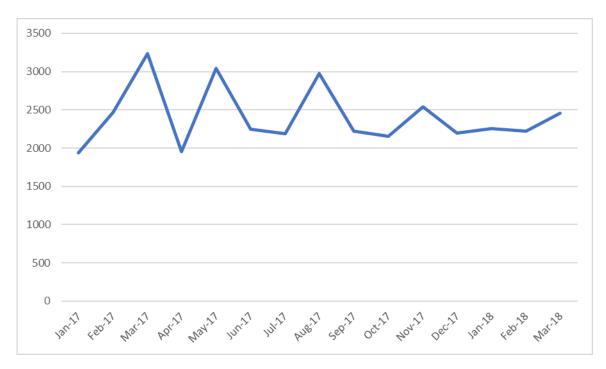
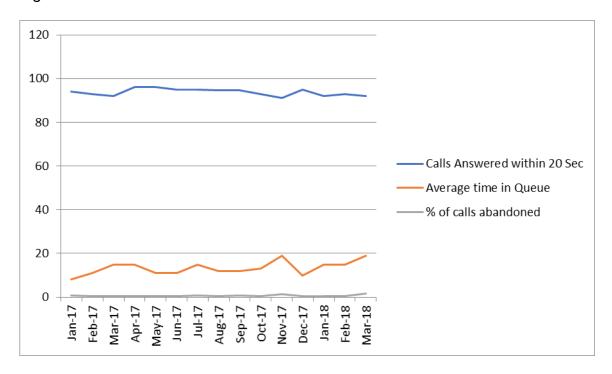


Figure 2. Call Statistics



#### **Receipt & Administration Statistics**

A total of 3287 receipts were actioned for this quarter which sees a decrease from the previous month, however an increase comparative for the corresponding period for the previous year. The month of February did see a marked increase which can be attributed to the rates notice being issued on the 31 January.

2500
2000
1500
1000
500

Narri Febri Mari Regil Mari Nuri Nuri Nugil Septi Octil Nori Decil Nari Regil Marib

Figure 3. Total Numbers of Receipts

94% of Section 735A, 149, 603 Certificates were completed within set timeframes as per our service standards. When comparing the statistics from this quarter with the previous quarter, they show an increase in Dial Before You Dig Applications as well an increase comparative to the corresponding period for the previous year.

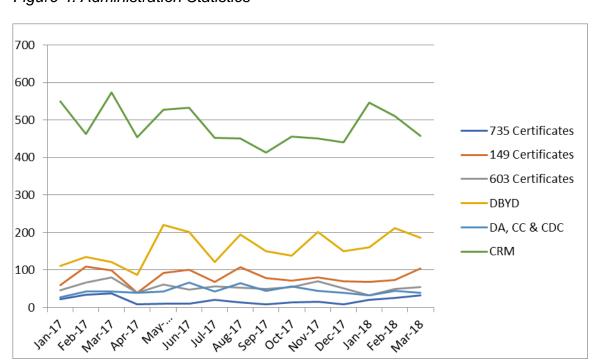


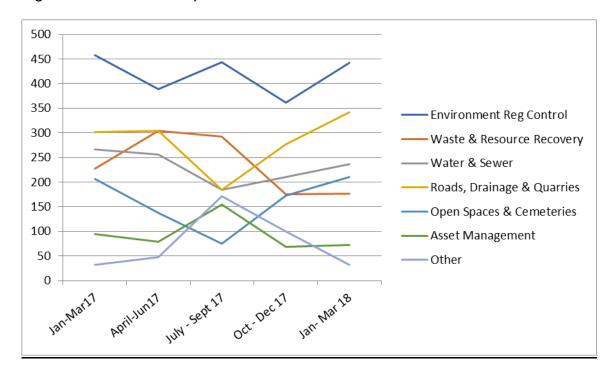
Figure 4. Administration Statistics

# Customer Request Management System - Key Statistics

This quarter sees an increase in requests received mainly due to the recent wet weather, deteriorating conditions of roads and requests for mowing of public areas/roadsides. 78% of requests were completed inside of the designated time targets for each category as opposed to 82% in the previous quarter.

Similar to the last quarter the majority of Council requests were referred to Environment Regulatory Control. Roads and Open Spaces saw an increase in requests received, which can be attributed to the recent wet weather.

Figure 5. Number of Requests



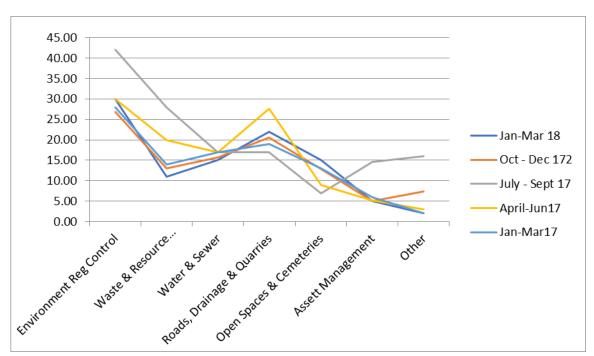
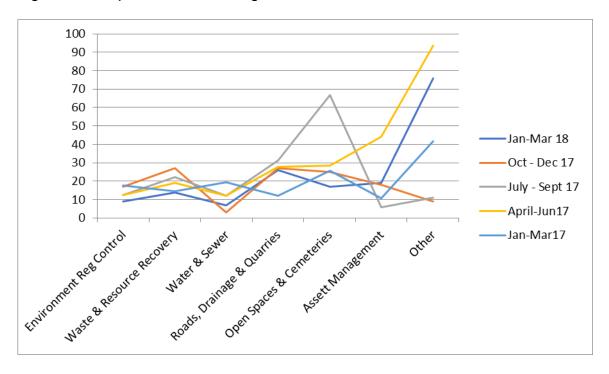


Figure 6. Percentage of Total Requests





#### Customer Service After Service Survey - Key Statistics

The quarterly after service customer survey was conducted with customers who had recently contacted Council. Customers were contacted by phone and asked a series of questions in relation to the service they had received. The survey results were pleasing and saw the overall satisfaction remains steady at 75% and 93% advised the first person they spoke to could answer their enquiry. A total of 41 responses were received from 100 calls and the key results are listed below:

- 58% of the survey respondents had contacted Council by phone and 30% in person.
- 36% contacted Council to seek further information with 20% placing a request for service.
- 24% had contacted Council in relation to building services, 17% in relation to rates enquires and 15 % in relation to planning enquiries.
- 27% of respondents advised they had to contact Council again to resolve their initial enquiry. When examining the information collected, the follow up enquiry often related to further information being required by a technical officer in order to resolve the enquiry.
- 93% advised the first person they were able to speak to could answer their enquiry.
- 75% of respondents advised they were very satisfied with the service, 20% satisfied, 5% neutral and 0% dissatisfied.
- A number of positive comments were received including praise for the efficient and courteous service provided. Six responses also resulted in additional issues being resolved.

The after service survey will continue to be actioned each quarter, trends monitored and areas for improvement identified within this quarterly report.

# Opportunity for Improvement

Following a review of the last quarter's results, a number of opportunities for improvement have been identified. These areas, as highlighted below, will be the focus of the customer service team in the coming months.

#### 1) Customer Request reporting to departmental areas

With the ongoing review of the customer request system it has been identified that further reporting to departmental areas will assist in accurate closing of requests to more accurately reflect response times.

#### 2) Call Centre Review

A call centre review will be undertaken to ensure that rostering/staffing is adequate in peak times to ensure our service levels are met during these periods.

#### **Delivery Program Links**

Making Council Great CS2 Great Support CS2.1 Provide excellent customer service to all stakeholders

#### Conclusion

The information contained in this report demonstrates the significant volume of tasks and actions which are required by our frontline Customer Service staff.

The Customer Service standards we have set ourselves are generally met and more often than not exceeded.

Quarterly statistical analysis of Customer Service Contact Centre data, Customer Request Management System (CRM) and feedback from the Customer Service After Service Survey provide valuable information which enables identification of opportunities to improve Council's Customer Service and ensure our processes are as efficient and effective as they can be.

In accordance with Council's Customer Service Framework, we continue to strive for the provision of high standards in customer service to the community. In order for Council to continue to provide this high level of customer service, monitoring of our performance, the implementation of strategies and constant improvements to processes are required to this area of our business.

# 15.8 DEVELOPMENT APPLICATIONS DETERMINED UNDER THE ENVIRONMENTAL PLANNING AND ASSESSMENT ACT FOR THE PERIOD 1 MARCH 2018 TO 31 MARCH 2018

# **Responsible Officer:**

Andrew Hanna (Manager Development and Environment)

## Report

This report provides a summary of development activity on a monthly basis. All Development Applications determined in the month are outlined in this report, including Section 96 approvals, applications that are refused and withdrawn, and applications with no development value such as subdivisions.

Council receives a weekly summary of the status of applications (including all received). Council notifies all determinations of Development Applications in the local newspaper pursuant to Clause 101 of the Environmental Planning and Assessment Act 1979 (as amended) on a monthly basis.

The total number of Development Applications and Complying Development Applications determined within the Local Government area for the period 1 March 2018 to 31 March 2018 was 23, with a total value of \$2,576,250.00.

The total number of applications for the month of March consisted of 16 General Approvals, 1 Section 96 Amendment to original consent, 2 Subdivision Approvals, 1 Complying Development refusal and 3 withdrawn Development Applications due to non-compliance with legislative requirements.

In order to provide a better understanding of the value of Development Consents issued by Council over a 12-month period, a graph is set out below detailing this information.

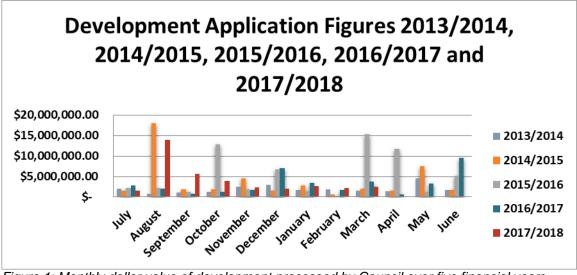


Figure 1: Monthly dollar value of development processed by Council over five financial years.

Figure 2 graph provides the annual value of Development Consents issued by Council over six financial years and Figure 3 and 4 graphs provide a detailed review of the value for the reporting month of March 2018.

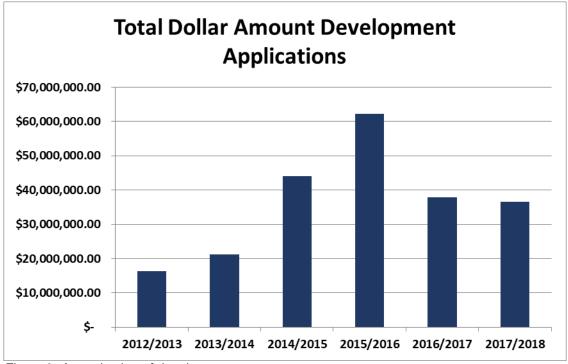


Figure 2: Annual value of development.

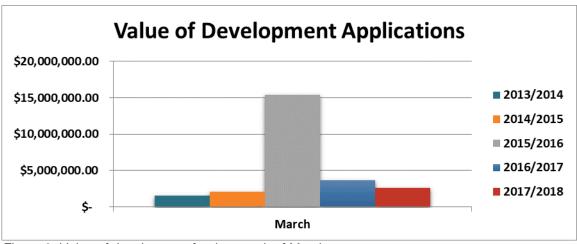


Figure 3: Value of development for the month of March.

#### Number of Development Applications

The number of applications received by Council does not necessarily reflect the value of developments, as single large development can be equivalent in value to a large number of more standard type developments such as sheds, dwellings and small commercial developments.

Figures 5 and 6 below details the number of applications determined by Council which, as stated above, is not necessarily reflective of the value of development.

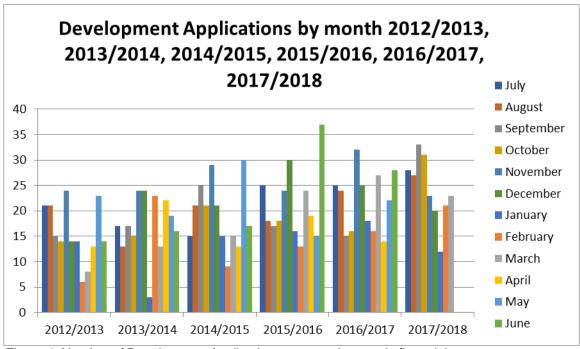


Figure 4: Number of Development Applications per month over six financial years.

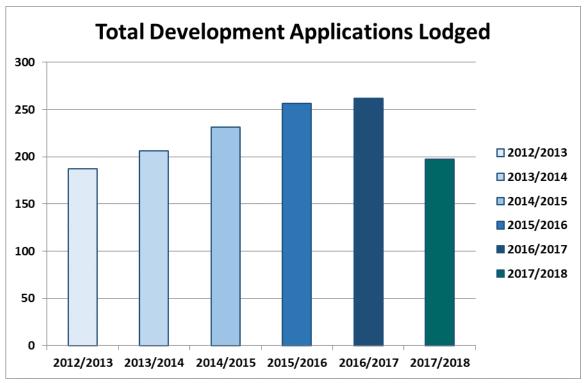


Figure 5: Number of development applications per year over six financial years.

#### Activity for the month of March

General Approvals (excluding Subdivisions, Section 96s)	16
Section 96 amendments to original consent	
Subdivision	2
Refused	1
Withdrawn	3
Complying Development (Private Certifier Approved)	0
TOTAL	23

# **Delivery Program Links**

Growing our Economy EC1 Driving Economic Growth EC1.6 Improved customer satisfaction with the DA process

# Attachment(s)

#### Included below:

1. Summary of Development Applications determined under the Environmental Planning and Assessment Act for the period 1 March 2018 to 31 March 2018.

		Summary of Development Applica	ications determined under the Environmental Planning and Assessment Act for the period 1 March 2018 to 31 March 2018	ental Planning and A	ssessment Act			
Application ID	Applicant	Owners	Location	Parcel Description	Development	Determination Date	Esti	Estimated Cost
CDC2018/0003	Trueline Patios & Extensions Northern Rivers	MA kent MA kent	25 Cumberland Street, Casino	Lot 12 DP 832195	Patio Roof	21/12/2017	\$	18,000.00
DA2018/0131	PAlbert	DIKV Pty Ltd	126 Pacific Highway, Broadwater	Lot 2 DP 23040	Shed	16/03/2018	\$	18,000.00
DA2018/0141	AGS Commercial Pty Ltd	PTMortimer RD Mortimer DTMortimer	10765 Summerland Way, Casino	Lot 1 DP 529320 Lot 1 DP 529321	Shed (truck parking and inspection pit) and Above Ground Fuel Storage Tank (11,400L)	28/03/2018	\$	156,000.00
DA2018/0144	Richmond Valley Council	alley Council	NRLX - Saleyards, Dargaville Drive, Casino	Lot 1 DP 732284 Lot 3 DP 570139	Upgrade of Northern Regional Livestock Exchange (NRLX) Truckwash Facility	9/03/2018	\$	400,000.00
DA2018/0151	Newton Denny Chapelle	Mr J A Somerville	1665 Bruxner Highway, McKees Hill	Lot 2 DP 1218891 Lot 3 DP 1218891	Boundary Adjustment to Create Two (2) Lots	8/03/2018	⋄	
DA 2018/0152	GP Moss P Moss	GP Moss	46 Richmond Street, Woodburn	Lot 3 DP 627092	Secondary Dwelling	22/03/2018	\$ 1	130,000.00
DA2018/0154	nt	nt int	99 Canterbury Street, Casino	Lot 1 DP 772528	As Built' Change of Use from Garage to Secondary Dwelling (Granny Flat)	6/03/2018	⋄	40,000.00
DA2018/0157	KM Yates SA Yates	KM Yates SA Yates	84 North Street, Casino	Lot 1 DP 333842	Extension to Existing Residence	5/03/2018	\$	85,000.00
DA 2018/0162	Cape Byron Management Pty Ltd	NSW Sugar Milling Cooperative Ltd, Manildra Stock Feeds (Manufacturing) Pty Ltd	117 Padfic Highway, Broadwater	Part Lot 1 DP 1085758 (Lot 2 DP 1216612)	Weighbridge	13/03/2018	\$ 1	168,300.00
DA2018/0163	Richmond Valley Council	Richmond Valley Council	38 Neville Bienke Memorial Drive, Casino	Lot 4 DP 1051960	Boundary Adjustment to create two lots being Lot 1 (2400m2) and Lot 2 (2400m2)	13/03/2018	\$	
DA2018/0164	Sarwood Timbers Pty Ltd	MA Fuller	18 McElroy Street, Casino	Lot 15 Sec 3 DP 22359	Shed	23/03/2018	\$	19,330.00
DA2018/0167	AT Martin	HL Martin AT Martin	2 Musgraves Road, Noth Casino	Lot 15 DP 1109802	Shed & Variation to Development Control Plan 2015	19/03/2018	⋄	17,000.00
DA2018/0170	SR Patterson	MN Patterson	93-95 Richmond Terrace, Coraki	Lot 1 DP 34427	Temporary change of use of existing shop to hotel accommodation room	20/03/2018	❖	
DA2018/0171	Hayes Building Consultancy	LA Newman	205 Reardons Lane, Swan Bay	Lot 2 DP 1217314	Dwelling & Shed	19/03/2018	\$ 4	450,000.00
DA2018/0173	TMT Building Solutions	NA Scrivener	280 Sullivans Road, Stratheden	Lot 130 DP 755738	Farm Shed	14/03/2018	\$	58,000.00
DA2018/0174	BJ Smith PJ Smith	BJSmith PJSmith	4 Walsh Place, Casino	Lot 4 DP 1230663	Shed with attached Carport	26/03/2018	\$	12,800.00
CDC2018/0004	Casino Returned Servicemen's Memorial (RSM) Club Ltd	Casino Returned Servicemen's Memorial (RSM) Club Ltd	162 Canterbury Street, Casino	Lot 1 DP 1121931	General Commercial and Industrial		2 \$	732,820.00
DA2018/0175	Perry Homes (Aust) Pty Ltd	SJ Field VG Field	29 Tareeda Court, Spring Grove	Lot 112 DP 1133540	Dwelling	22/03/2018	\$ 2	271,000.00
DA2016/0165.02   CPyke-Nott	C Pyke-Nott	Cambree Pty Limited	108 Johnston Street, Casino	Lot 25 DP 248990	Section 4.55 Modification Conversion of Existing Dwelling to Childcare Centre (Short Street) & Alterations to Existing Childcare Centre (Johnston Street) and Associated Works	15/03/2018	❖	'

# 15.9 CORRESPONDENCE SUBMITTED TO APRIL 2018 ORDINARY MEETING

Council receives a range of correspondence that Councillors need to be aware of; accordingly, the following correspondence is submitted for information.

**The Hon. John Barilaro MP, Deputy Premier**; thanking Council for our contribution to the successful launch of the Regional NSW Investment Prospectus.



16	QUESTIONS ON NOTICE	
Nil.		
17	QUESTIONS FOR NEXT MEETING (IN WRITING)	
Nil.		
18	MATTERS REFERRED TO CLOSED COUNCIL	
Nil.		
19	RESOLUTIONS OF CLOSED COUNCIL	
Nil.		
20	APPENDIX - ATTACHMENTS	
Nil.		
The M	leeting closed at 6.22 pm.	
CONF	IRMED – 15 May 2018	CHAIRMAN

RICHMOND VALLEY COUNCIL

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